Northwest Bancshares, Inc.
Form 10-Q
November 05, 2012
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# UNITED STATES SECURITIES AND EXCHANGE COMMISSION 

WASHINGTON, D.C. 20549

## FORM 10-Q

x Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended September 30, 2012

## or

o Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

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Maryland
(State or other jurisdiction of incorporation or organization)

27-0950358
(I.R.S. Employer Identification No.)

100 Liberty Street, Warren, Pennsylvania
(Address of principal executive offices)
(Zip Code)
(814) 726-2140
(Registrant s telephone number, including area code)
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large Accelerated Filer x
Accelerated Filer o

Non-Accelerated Filer o
Smaller reporting company o

Indicate by check mark whether the registrant is a Shell Company (as defined in Rule 12b-2 of the Exchange Act). Yes o No x

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date:

## NORTHWEST BANCSHARES, INC.

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## ITEM 1. FINANCIAL STATEMENTS

## NORTHWEST BANCSHARES, INC.

## CONSOLIDATED STATEMENTS OF FINANCIAL CONDITION

## (in thousands, except share data)

|  | (Unaudited) September 30, 2012 |  | $\begin{gathered} \text { December 31, } \\ 2011 \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| Assets |  |  |  |
| Cash and due from banks | \$ | 91,286 | 94,276 |
| Interest-earning deposits in other financial institutions |  | 546,149 | 593,388 |
| Federal funds sold and other short-term investments |  | 633 | 633 |
| Marketable securities available-for-sale (amortized cost of \$922,684 and \$885,408) |  | 951,879 | 908,349 |
| Marketable securities held-to-maturity (fair value of \$174,821 and \$239,412) |  | 167,739 | 231,389 |
| Total cash and investments |  | 1,757,686 | 1,828,035 |
|  |  |  |  |
| Personal Banking: |  |  |  |
| Residential mortgage loans held for sale |  | 14,152 | 967 |
| Residential mortgage loans |  | 2,410,124 | 2,396,399 |
| Home equity loans |  | 1,100,879 | 1,084,786 |
| Other consumer loans |  | 235,693 | 245,689 |
| Total Personal Banking |  | 3,760,848 | 3,727,841 |
| Business Banking: |  |  |  |
| Commercial real estate loans |  | 1,560,966 | 1,435,767 |
| Commercial loans |  | 406,819 | 387,911 |
| Total Business Banking |  | 1,967,785 | 1,823,678 |
| Total loans |  | 5,728,633 | 5,551,519 |
| Allowance for loan losses |  | $(71,177)$ | $(71,138)$ |
| Total loans, net |  | 5,657,456 | 5,480,381 |
|  |  |  |  |
| Federal Home Loan Bank stock, at cost |  | 46,834 | 48,935 |
| Accrued interest receivable |  | 25,324 | 24,599 |
| Real estate owned, net |  | 29,291 | 26,887 |
| Premises and equipment, net |  | 135,455 | 132,152 |
| Bank owned life insurance |  | 136,871 | 133,524 |
| Goodwill |  | 171,882 | 171,882 |
| Other intangible assets |  | 1,330 | 2,123 |
| Other assets |  | 85,542 | 109,187 |
| Total assets | \$ | 8,047,671 | 7,957,705 |


| Liabilities and Shareholders equity |  |  |  |
| :--- | :---: | ---: | ---: | ---: |
| Liabilities: |  |  |  |
| Noninterest-bearing demand deposits | 763,839 | 658,560 |  |
| Interest-bearing demand deposits | 842,389 | 800,676 |  |
| Savings deposits | $2,256,544$ | $2,036,272$ |  |
| Time deposits | $1,961,984$ | $2,284,817$ |  |
| Total deposits | $5,824,756$ | $5,780,325$ |  |


| Borrowed funds |  | 855,552 | 827,925 |
| :---: | :---: | :---: | :---: |
| Junior subordinated deferrable interest debentures held by trusts that issued guaranteed capital debt securities |  | 103,094 | 103,094 |
| Advances by borrowers for taxes and insurance |  | 11,570 | 23,571 |
| Accrued interest payable |  | 1,111 | 1,104 |
| Other liabilities |  | 76,962 | 66,782 |
| Total liabilities |  | 6,873,045 | 6,802,801 |
|  |  |  |  |
| Shareholders equity: |  |  |  |
| Preferred stock, \$0.01 par value: 50,000,000 authorized, no shares issued |  |  |  |
| Common stock, $\$ 0.01$ par value: 500,000,000 shares authorized, $97,844,382$ and $97,493,046$ shares issued and outstanding, respectively |  | 978 | 975 |
| Paid-in capital |  | 661,589 | 659,523 |
| Retained earnings |  | 556,502 | 543,598 |
| Unallocated common stock of employee stock ownership plan |  | $(24,817)$ | $(25,966)$ |
| Accumulated other comprehensive loss |  | $(19,626)$ | $(23,226)$ |
|  |  | 1,174,626 | 1,154,904 |
| Total liabilities and shareholders equity | \$ | 8,047,671 | 7,957,705 |

See accompanying notes to consolidated financial statements - unaudited

## NORTHWEST BANCSHARES, INC.

## CONSOLIDATED STATEMENTS OF INCOME (Unaudited)

## (in thousands, except per share amounts)



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| Income before income taxes | 22,211 | 23,542 | 67,563 | 69,370 |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Federal and state income taxes |  |  |  |  |  |
| Net income | $\$$ | 15,693 | $\$$ | 16,720 | 47,235 |
| Basic earnings per share | $\$$ | 0.17 | 0,822 | 20,328 | 48,976 |
| Diluted earnings per share | $\$$ | 0.17 | 0.17 | 0.50 | 0.48 |

See accompanying notes to unaudited consolidated financial statements

## NORTHWEST BANCSHARES, INC.

## CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (Unaudited)

## (in thousands)



See accompanying notes to unaudited consolidated financial statements

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## NORTHWEST BANCSHARES, INC.

## CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS EQUITY (Unaudited)

## (dollars in thousands)



See accompanying notes to unaudited consolidated financial statements

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## NORTHWEST BANCSHARES, INC.

## CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS EQUITY (unaudited)

## (dollars in thousands)



See accompanying notes to unaudited consolidated financial statements

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## NORTHWEST BANCSHARES, INC.

## CONSOLIDATED STATEMENTS OF CASH FLOWS (unaudited)

## (in thousands)

|  |  | Nine mon Septem |  |
| :---: | :---: | :---: | :---: |
|  | 2012 |  | 2011 |
| OPERATING ACTIVITIES: |  |  |  |
| Net Income | \$ | 47,235 | 48,976 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |
| Provision for loan losses |  | 18,165 | 23,668 |
| Net loss on sale of assets |  | 1,639 | 3,273 |
| Net depreciation, amortization and accretion |  | 7,166 | 6,857 |
| Decrease in other assets |  | 14,476 | 9,311 |
| Increase in other liabilities |  | 9,892 | 2,150 |
| Net amortization of premium on marketable securities |  | (59) | (241) |
| Noncash impairment losses on investment securities |  | 331 | 507 |
| Noncash write-down of real estate owned |  | 2,129 | 2,198 |
| Origination of loans held for sale |  | $(180,319)$ | $(77,498)$ |
| Proceeds from sale of loans held for sale |  | 168,442 | 87,871 |
| Noncash compensation expense related to stock benefit plans |  | 3,531 | 5,685 |
| Net cash provided by operating activities |  | 92,628 | 112,757 |
|  |  |  |  |
| INVESTING ACTIVITIES: |  |  |  |
| Purchase of marketable securities available-for-sale |  | $(299,414)$ | $(197,752)$ |
| Proceeds from maturities and principal reductions of marketable securities available-for-sale | Proceeds from maturities and principal reductions of marketable securities | 262,192 | 193,906 |
| Proceeds from maturities and principal reductions of marketable securities held-to-maturity |  | 63,583 | 88,967 |
| Loan originations |  | $(1,568,290)$ | $(1,318,398)$ |
| Proceeds from loan maturities and principal reductions |  | 1,371,874 | 1,289,071 |
| Proceeds from redemption of Federal Home Loan Bank stock |  | 2,101 | 8,569 |
| Proceeds from sale of real estate owned |  | 11,145 | 6,961 |
| Sale/ (purchase) of real estate owned for investment, net |  | 343 | (137) |
| Purchase of premises and equipment |  | $(11,804)$ | $(4,445)$ |
| Net cash (used in)/ provided by investing activities |  | $(168,270)$ | 66,742 |

## NORTHWEST BANCSHARES, INC.

## CONSOLIDATED STATEMENTS OF CASH FLOWS (unaudited) (continued)

## (in thousands)



See accompanying notes to unaudited consolidated financial statements

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - Unaudited

## Basis of Presentation and Informational Disclosures

Northwest Bancshares, Inc. (the Company ) or (NWBI ), a Maryland corporation headquartered in Warren, Pennsylvania, is a savings and loan holding company regulated by the Board of Governors of the Federal Reserve System. The Company was incorporated to be the successor to Northwest Bancorp, Inc. upon the completion of the mutual-to-stock conversion of Northwest Bancorp, MHC in December 2009. The primary activity of the Company is the ownership of all of the issued and outstanding common stock of Northwest Savings Bank, a Pennsylvania-chartered savings bank ( Northwest ). Northwest is regulated by the FDIC and the Pennsylvania Department of Banking. At September 30, 2012, Northwest operated 166 community-banking offices throughout Pennsylvania, western New York, eastern Ohio and Maryland.

The accompanying unaudited consolidated financial statements include the accounts of the Company and its subsidiary, Northwest, and Northwest s subsidiaries Northwest Settlement Agency, LLC, Northwest Consumer Discount Company, which operates 52 offices in Pennsylvania, Northwest Financial Services, Inc., Northwest Advisors, Inc., Northwest Capital Group, Inc., Boetger \& Associates, Inc., Allegheny Services, Inc., Great Northwest Corporation and Veracity Benefits Design. The unaudited consolidated financial statements have been prepared in accordance with United States generally accepted accounting principles for interim financial information and with the instructions for Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required for complete annual financial statements. In the opinion of management, all adjustments necessary for the fair presentation of the Company s financial position and results of operations have been included. The consolidated statements have been prepared using the accounting policies described in the financial statements included in the Company s Annual Report on Form 10-K for the year ended December 31, 2011 updated, as required, for any new pronouncements or changes.

The results of operations for the quarter ended and nine months ended September 30, 2012 are not necessarily indicative of the results that may be expected for the year ending December 31, 2012.

## Stock-Based Compensation

On May 23, 2012, we awarded employees 508,573 stock options and directors 64,800 stock options with an exercise price of $\$ 11.70$ and a grant date fair value of $\$ 1.23$ per stock option. On May 23, 2012, we also awarded employees 239,077 restricted common shares and directors 24,300 restricted common shares with a grant date fair value of $\$ 11.64$. Awarded stock options and common shares vest over a ten-year period with the first vesting occurring on the grant date. Stock-based compensation expense of $\$ 1.1$ million and $\$ 1.0$ million for the quarter ended September 30, 2012 and 2011, respectively, and $\$ 3.5$ million and $\$ 5.7$ million for the nine months ended September 30, 2012 and 2011, respectively, was recognized in compensation expense relating to our stock benefit plans. At September 30, 2012 there was compensation expense of $\$ 5.8$ million to be recognized for awarded but unvested stock options and $\$ 14.6$ million for unvested restricted common shares.

Income Taxes- Uncertain Tax Positions

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Accounting standards prescribe a comprehensive model for how a company should recognize, measure, present and disclose in its financial statements uncertain tax positions that the company has taken or expects to take on a tax return. A tax benefit from an uncertain position may be recognized only if it is more likely than not that the position is sustainable, based on its technical merits. The tax benefit of a qualifying position is the largest amount of tax benefit that is greater than $50 \%$ likely of being realized upon ultimate settlement with a taxing authority having full knowledge of all relevant information. As of September 30, 2012 we had no liability for unrecognized tax benefits.

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We recognize interest accrued related to: (1) unrecognized tax benefits in federal and state income taxes and (2) refund claims in other operating income. We recognize penalties (if any) in federal and state income taxes. There is no amount accrued for the payment of interest or penalties at September 30, 2012. We are subject to audit by the Internal Revenue Service and any state in which we conduct business for the tax periods ended December 31, 2011, 2010 and 2009.

## (2)

Business Segments

We operate in two reportable business segments: Community Banking and Consumer Finance. The Community Banking segment provides services traditionally offered by full-service community banks, including business and personal demand, savings and time deposit accounts and business and personal loans, as well as insurance, brokerage and investment management and trust services. The Consumer Finance segment, comprised of Northwest Consumer Discount Company, offers personal installment loans for a variety of consumer and real estate products. This activity is funded primarily through an intercompany borrowing relationship with Allegheny Services, Inc. Net income is the primary measure used by management to measure segment performance. The following tables provide financial information for these reportable segments. The
All Other column represents the parent company and elimination entries necessary to reconcile to the consolidated amounts presented in the financial statements.

At or for the quarter ended:

| September 30, 2012 (\$ in 000 s) | Community Banking |  | Consumer Finance | All other * | Consolidated |
| :---: | :---: | :---: | :---: | :---: | :---: |
| External interest income | \$ | 78,386 | 5,513 | 315 | 84,214 |
| Intersegment interest income |  | 748 |  | (748) |  |
| Interest expense |  | 16,881 | 748 | 591 | 18,220 |
| Provision for loan losses |  | 6,000 | 915 |  | 6,915 |
| Noninterest income |  | 14,412 | 509 | 14 | 14,935 |
| Noninterest expense |  | 48,484 | 3,120 | 199 | 51,803 |
| Income tax expense (benefit) |  | 6,442 | 507 | (431) | 6,518 |
| Net income |  | 15,739 | 732 | (778) | 15,693 |
| Total assets | \$ | 7,889,245 | 116,112 | 42,314 | 8,047,671 |


| September 30, 2011 (\$ in 000 s) | Community <br> Banking |  |  |  |  |  | Consumer <br> Finance | All other * | Consolidated |
| :--- | ---: | ---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: |
| External interest income | $\$$ | 84,267 | 5,479 | 285 | 90,031 |  |  |  |  |
| Intersegment interest income | 770 |  | $(770)$ |  |  |  |  |  |  |
| Interest expense | 21,672 | 770 | 577 | 23,019 |  |  |  |  |  |
| Provision for loan losses | 7,300 | 757 |  | 8,057 |  |  |  |  |  |
| Noninterest income | 13,693 | 804 | 13 | 14,510 |  |  |  |  |  |
| Noninterest expense | 46,794 | 3,016 | 113 | 49,923 |  |  |  |  |  |
| Income tax expense (benefit) | 6,521 | 721 | $(420)$ | 6,822 |  |  |  |  |  |
| Net income | 16,443 | 1,019 | $(742)$ | 16,720 |  |  |  |  |  |
| Total assets |  |  | $7,838,335$ | 115,084 | 35,924 |  |  |  |  |

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At or for the nine months ended:

| September 30, 2012 (\$ in 000 s) | Community Banking |  | Consumer Finance | All other * | Consolidated |
| :---: | :---: | :---: | :---: | :---: | :---: |
| External interest income | \$ | 238,081 | 16,556 | 883 | 255,520 |
| Intersegment interest income |  | 2,234 |  | $(2,234)$ |  |
| Interest expense |  | 54,206 | 2,234 | 1,719 | 58,159 |
| Provision for loan losses |  | 15,750 | 2,415 |  | 18,165 |
| Noninterest income |  | 41,735 | 1,601 | 76 | 43,412 |
| Noninterest expense |  | 144,949 | 9,496 | 600 | 155,045 |
| Income tax expense (benefit) |  | 19,967 | 1,658 | $(1,297)$ | 20,328 |
| Net income |  | 47,178 | 2,354 | $(2,297)$ | 47,235 |
| Total assets | \$ | 7,889,245 | 116,112 | 42,314 | 8,047,671 |


|  |  | Community <br> Banking | Consumer <br> Finance | All other * | Consolidated |
| :--- | ---: | ---: | ---: | ---: | ---: |
| September 30, 2011 (\$ in 000 s) | $\$$ | 254,403 | 16,111 | 750 | 271,264 |
| External interest income | 2,306 |  | $(2,306)$ |  |  |
| Intersegment interest income | 66,875 | 2,306 | 1,352 | 70,533 |  |
| Interest expense | 21,450 | 2,218 | 23,668 |  |  |
| Provision for loan losses | 42,230 | 1,829 | 39 | 44,098 |  |
| Noninterest income | 142,227 | 9,058 | 506 | 151,791 |  |
| Noninterest expense | 19,782 | 1,809 | $(1,197)$ | 20,394 |  |
| Income tax expense (benefit) | 48,605 | 2,549 | $(2,178)$ | 48,976 |  |
| Net income |  | $7,838,335$ | 115,084 | 35,924 | $7,989,343$ |
| Total assets | $\$$ |  |  |  |  |

[^1]
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(3) Investment securities and impairment of investment securities

The following table shows the portfolio of investment securities available-for-sale at September 30, 2012 (in thousands):

|  |  | Amortized cost | Gross unrealized holding gains | Gross unrealized holding losses | Fair value |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Debt issued by the U.S. government and agencies: |  |  |  |  |  |
| Due in one year or less | \$ | 41 |  |  | 41 |
|  |  |  |  |  |  |
| Debt issued by government sponsored enterprises: |  |  |  |  |  |
| Due in one year - five years |  | 57,427 | 135 |  | 57,562 |
| Due in five years - ten years |  | 58,610 | 692 | (11) | 59,291 |
| Due after ten years |  | 7,512 |  | (11) | 7,501 |
|  |  |  |  |  |  |
| Equity securities |  | 13,020 | 7,133 | (85) | 20,068 |
|  |  |  |  |  |  |
| Municipal securities: |  |  |  |  |  |
| Due in one year - five years |  | 7,626 | 229 |  | 7,855 |
| Due in five years - ten years |  | 21,377 | 832 |  | 22,209 |
| Due after ten years |  | 105,527 | 6,273 | (1) | 111,799 |
|  |  |  |  |  |  |
| Corporate debt issues: |  |  |  |  |  |
| Due after ten years |  | 24,914 | 249 | $(4,868)$ | 20,295 |
|  |  |  |  |  |  |
| Residential mortgage-backed securities: |  |  |  |  |  |
| Fixed rate pass-through |  | 94,048 | 7,869 |  | 101,917 |
| Variable rate pass-through |  | 111,574 | 6,101 | (2) | 117,673 |
| Fixed rate non-agency CMOs |  | 6,404 | 153 | (247) | 6,310 |
| Fixed rate agency CMOs |  | 159,880 | 3,035 |  | 162,915 |
| Variable rate non-agency CMOs |  | 898 |  | (20) | 878 |
| Variable rate agency CMOs |  | 253,826 | 1,975 | (236) | 255,565 |
| Total residential mortgage-backed securities |  | 626,630 | 19,133 | (505) | 645,258 |
|  |  |  |  |  |  |
| Total marketable securities available-for-sale | \$ | 922,684 | 34,676 | $(5,481)$ | 951,879 |

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The following table shows the portfolio of investment securities available-for-sale at December 31, 2011 (in thousands):

|  |  | Amortized cost | Gross unrealized holding gains | Gross unrealized holding losses | Fair value |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Debt issued by the U.S. government and agencies: |  |  |  |  |  |
| Due in one year or less | \$ | 59 |  |  | 59 |
| Debt issued by government sponsored enterprises: |  |  |  |  |  |
| Due in one year - five years |  | 36,295 | 134 |  | 36,429 |
| Due in five years - ten years |  | 29,557 | 638 | (61) | 30,134 |
| Due after ten years |  | 9,665 |  | (49) | 9,616 |
|  |  |  |  |  |  |
| Equity securities |  | 12,080 | 644 | (259) | 12,465 |
| Municipal securities: |  |  |  |  |  |
| Due in one year - five years |  | 10,633 | 291 |  | 10,924 |
| Due in five years - ten years |  | 27,817 | 1,336 |  | 29,153 |
| Due after ten years |  | 124,041 | 5,350 | (180) | 129,211 |
|  |  |  |  |  |  |
| Corporate debt issues: |  |  |  |  |  |
| Due in one year or less |  | 500 |  |  | 500 |
| Due after ten years |  | 25,036 | 233 | $(4,635)$ | 20,634 |
|  |  |  |  |  |  |
| Residential mortgage-backed securities: |  |  |  |  |  |
| Fixed rate pass-through |  | 110,364 | 8,201 | (1) | 118,564 |
| Variable rate pass-through |  | 135,103 | 6,679 | (4) | 141,778 |
| Fixed rate non-agency CMOs |  | 9,521 | 188 | (735) | 8,974 |
| Fixed rate CMOs |  | 112,670 | 3,466 |  | 116,136 |
| Variable rate non-agency CMOs |  | 1,104 |  | (154) | 950 |
| Variable rate CMOs |  | 240,963 | 1,991 | (132) | 242,822 |
| Total residential mortgage-backed securities |  | 609,725 | 20,525 | $(1,026)$ | 629,224 |
| Total marketable securities available-for-sale | \$ | 885,408 | 29,151 | $(6,210)$ | 908,349 |

The following table shows the portfolio of investment securities held-to-maturity at September 30, 2012 (in thousands):


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| Variable rate agency CMOs | 7,861 | 150 | 8,011 |  |
| :--- | ---: | ---: | ---: | ---: |
| Total residential mortgage-backed securities | 98,465 | 2,888 | $(53)$ | 101,300 |
| Total marketable securities held-to-maturity | $\$$ | 167,739 | 7,135 | $(53)$ |

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The following table shows the portfolio of investment securities held-to-maturity at December 31, 2011 (in thousands):
$\left.\begin{array}{l|c|cc} & & \begin{array}{c}\text { Gross } \\ \text { unrealized } \\ \text { holding } \\ \text { gains }\end{array} & \begin{array}{c}\text { Grortized } \\ \text { cost }\end{array} \\ \text { unrealized } \\ \text { lolding } \\ \text { losses }\end{array} \quad \begin{array}{c}\text { Fair } \\ \text { value }\end{array}\right]$

We review our investment portfolio on a quarterly basis for indications of impairment. This review includes analyzing the length of time and the extent to which amortized cost has exceeded fair values, the financial condition and near-term prospects of the issuer, including any specific events which may influence the operations of the issuer, and the intent to hold the investments for a period of time sufficient to allow for a recovery in value. Certain investments are evaluated using our best estimate of future cash flows. If the estimate of cash flows indicates that an adverse change has occurred, other-than-temporary impairment would be recognized for the amount of the unrealized loss that was deemed credit related.

The following table shows the fair value of and gross unrealized losses on investment securities, aggregated by investment category and length of time that the individual securities have been in a continuous unrealized loss position at September 30, 2012 (in thousands):

|  | Less than $\mathbf{1 2}$ months |  |  | 12 months or more |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | alue | Unrealized loss | Fair value | Unrealized loss | Fair value | Unrealized loss |
| Government sponsored enterprises | \$ | 10,566 | (11) | 7,502 | (11) | 18,068 | (22) |
| Municipal securities |  |  |  | 594 | (1) | 594 | (1) |
| Corporate issues |  | 850 | (38) | 15,330 | $(4,830)$ | 16,180 | $(4,868)$ |
| Equity securities |  | 539 | (83) | 17 | (2) | 556 | (85) |
| Residential mortgage-backed securities - non-agency |  |  |  | 4,524 | (267) | 4,524 | (267) |
| Residential mortgage-backed securities - agency |  | 59,366 | (268) | 8,116 | (23) | 67,482 | (291) |
| Total temporarily impaired securities | \$ | 71,321 | (400) | 36,083 | $(5,134)$ | 107,404 | $(5,534)$ |

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The following table shows the fair value of and gross unrealized losses on investment securities, aggregated by investment category and length of time that the individual securities have been in a continuous unrealized loss position at December 31, 2011 (in thousands):

|  | Less than 12 months <br> Unrealized <br> loss |  | Fair value | Fair value | 12 months or more <br> Unrealized <br> loss | Fair value |
| :--- | :---: | ---: | ---: | ---: | ---: | ---: |

## Corporate issues

As of September 30, 2012, we had seven investments with a total amortized cost of $\$ 20.1$ million and total fair value of $\$ 15.3$ million, where the amortized cost exceeded the carrying value for more than 12 months. These investments were three single issuer trust preferred investments and four pooled trust preferred investments. The single issuer trust preferred investments were evaluated for other-than-temporary impairment by determining the strength of the underlying issuer. In all cases, the underlying issuer was well-capitalized for regulatory purposes. None of the issuers have deferred interest payments or announced the intention to defer interest payments. We believe the decline in fair value is related to the spread over three month LIBOR, on which the quarterly interest payments are based, as the spread over LIBOR is significantly lower than current market spreads on similar investments. We concluded the impairment of these three investments was considered noncredit related. In making that determination, we also considered the duration and the severity of the losses and whether we intend to hold these securities until the value is recovered, the securities are redeemed or maturity. The pooled trust preferred investments were evaluated for other-than-temporary impairment by considering the duration and severity of the losses, actual cash flows, projected cash flows, performing collateral, the class of investment owned and the amount of additional defaults the structure could withstand prior to the investment experiencing a disruption in cash flows. None of these investments experienced a cash flow disruption or are projecting a cash flow disruption.

We concluded, based on all facts evaluated, the impairment of these investments was noncredit related. Management asserts that we do not have the intent to sell these investments and that it is more likely than not, we will not have to sell the investments before recovery of their cost basis.

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The following table provides class, amortized cost, fair value and ratings information for our portfolio of corporate securities that have an unrealized loss, both greater than and less than twelve months, at September 30, 2012 (in thousands):

| Description | Class | Amortized cost |  | tal <br> Fair <br> value | Unrealized losses | Moody s/ Fitch ratings |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bank Boston Capital Trust (1) | N/A | \$ | 990 | 725 | (265) | $\mathrm{Ba} 2 / \mathrm{BB}$ |
| Huntington Capital Trust | N/A |  | 1,426 | 1,060 | (366) | $\mathrm{Baa} 3 / \mathrm{BB}$ |
| Commercebank Capital Trust | N/A |  | 888 | 850 | (38) | Not rated |
| Ocean Shore Capital Trust | N/A |  | 866 | 800 | (66) | Not rated |
| I-PreTSL I | Mezzanine |  | 1,500 | 511 | (989) | Not rated/ CCC |
| I-PreTSL II | Mezzanine |  | 1,500 | 608 | (892) | Not rated/B |
| PreTSL XIX | Senior A-1 |  | 8,486 | 6,939 | $(1,547)$ | $\mathrm{Baa} 2 / \mathrm{BBB}$ |
| PreTSL XX | Senior A-1 |  | 5,392 | 4,687 | (705) | $\mathrm{Ba} 2 / \mathrm{BB}$ |
|  |  | \$ | 21,048 | 16,180 | $(4,868)$ |  |

(1) Bank Boston was acquired by Bank of America.

The following table provides collateral information on the entire pool for the trust preferred securities included in the previous table at September 30, 2012 (in thousands):
$\left.\begin{array}{lcccc} & & & \begin{array}{c}\text { Additional } \\ \text { immediate } \\ \text { defaults before } \\ \text { causing an } \\ \text { interest }\end{array} \\ \text { shortfall }\end{array}\right]$

## Mortgage-backed securities

Mortgage-backed securities include agency (FNMA, FHLMC and GNMA) mortgage-backed securities and non-agency collateralized mortgage obligations ( CMOs ). We review our portfolio of mortgage-backed securities quarterly for impairment. As of September 30, 2012, we believe that the impairment within our portfolio of agency mortgage-backed securities is noncredit related. As of September 30, 2012, we had seven non-agency CMOs with a total amortized cost of $\$ 7.3$ million and a total fair value of $\$ 7.2$ million, including two non-agency CMOs with an amortized cost of $\$ 4.8$ million and a fair value of $\$ 4.5$ million, where the amortized cost exceeded the carrying value for more than 12 months. During the quarter and nine months ended September 30, 2012, we recognized other-than-temporary credit related impairment of $\$ 93,000$ and $\$ 331,000$, respectively on one of these securities. After recognizing the other-than-temporary impairment, our amortized cost on this investment was $\$ 3.9$ million, with a fair value of $\$ 3.6$ million. We determined how much of the impairment was credit related and noncredit related by analyzing cash flow estimates, estimated prepayment speeds, loss severity and conditional default rates.

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We consider the discounted cash flow analysis to be our primary evidence when determining whether credit related other-than-temporary impairment exists. After this review, we determined that the remaining impairment on these securities was noncredit related.

The following table shows issuer specific information, amortized cost, fair value, unrealized gain or loss and other-than-temporary impairment recorded in earnings for the portfolio of non-agency CMOs at September 30, 2012 (in thousands):

| Description |  | Amortized cost | Fair value | Unrealized gain/ (loss) | Impairment recorded in current period earnings | Total impairment recorded in prior period earnings |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AMAC 2003-6 2A2 | \$ | 233 | 239 | 6 |  |  |
| AMAC 2003-6 2A8 |  | 481 | 496 | 15 |  |  |
| BOAMS 2005-11 1A8 |  | 965 | 1,081 | 116 |  | (146) |
| CWALT 2005-J14 A3 |  | 3,893 | 3,646 | (247) | (93) | $(1,007)$ |
| CFSB 2003-17 2A2 |  | 469 | 478 | 9 |  |  |
| WAMU 2003-S2 A4 |  | 363 | 370 | 7 |  |  |
| WFMBS 2003-B A2 |  | 898 | 878 | (20) |  |  |
|  | \$ | 7,302 | 7,188 | (114) | (93) | $(1,153)$ |

## Municipal Securities

As of September 30, 2012, we had one Pennsylvania municipal security with a total amortized cost of \$595,000 and a total fair value of $\$ 594,000$, where amortized cost exceeded fair value for more than 12 months. We initially evaluate municipal securities for other-than-temporary impairment by comparing the fair value, provided to us by two third party pricing sources using quoted prices for similar assets that are actively traded, to the amortized cost. When an investment s fair value is below $80 \%$ of the amortized cost we then look at the stated interest rate and compare the stated interest rate to current market interest rates to determine if the decline in fair value is considered to be attributable to interest rates. If the interest rate approximates current interest rates for similar securities, we determine if the investment is rated and if so, if the rating has changed in the current period. If the rating has not changed during the current period, we review publicly available information to determine if there has been any negative change in the underlying municipality. At September 30, 2012, we have determined that all of the impairment in our municipal securities portfolio is noncredit related.

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The following table provides information for our portfolio of municipal securities that have unrealized losses for greater than 12 months at September 30, 2012 (in thousands):

|  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Description | State |  |  | Fair value | Unrealized losses | Rating |
| Cambridge Area JT Revenue | PA | \$ | 595 | 594 | (1) | Not rated |
|  |  | \$ | 595 | 594 | (1) |  |

Credit related other-than-temporary impairment on debt securities is recognized in earnings while noncredit related other-than-temporary impairment on debt securities, not expected to be sold, is recognized in other comprehensive income.

The table below shows a cumulative roll forward of credit losses recognized in earnings for debt securities held and not intended to be sold for the quarter ended (in thousands):

|  | 2012 |  | 2011 |
| :---: | :---: | :---: | :---: |
| Beginning balance at July 1, (a) | \$ | 16,620 | 15,952 |
| Credit losses on debt securities for which other-than-temporary impairment was not previously recognized |  |  |  |
| Additional credit losses on debt securities for which other-than-temporary impairment was previously recognized |  | 93 |  |
| Ending balance at September 30, | \$ | 16,713 | 15,952 |

(a) The beginning balance represents credit losses included in other-than-temporary impairment charges recognized on debt securities in prior periods.

The table below shows a cumulative roll forward of credit losses recognized in earnings for debt securities held and not intended to be sold for the nine months ended (in thousands):

|  |  | $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 1}$ |
| :--- | :---: | :---: | :---: |
| Beginning balance at Janaury 1, (a) <br> Credit losses on debt securities for which other-than-temporary impairment was not previously <br> recognized | $\$$ | 16,382 |  |
| Additional credit losses on debt securities for which other-than-temporary impairment was <br> previously recognized |  | 15,445 |  |
| Ending balance at September 30, | $\$$ | 16,713 | 15,952 |

(a) The beginning balance represents credit losses included in other-than-temporary impairment charges recognized on debt securities in prior periods.

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(4) Loans receivable

We have defined our portfolio segments as Personal Banking loans and Business Banking loans. Classes of Personal Banking loans are residential mortgage loans, home equity loans and other consumer loans. Classes of Business Banking loans are commercial real estate loans and commercial loans. The following table shows a summary of our loans receivable at September 30, 2012 and December 31, 2011 (in thousands):

|  | September 30, <br> $\mathbf{2 0 1 2}$ | December 31, <br> $\mathbf{2 0 1 1}$ |  |
| :--- | ---: | ---: | ---: |
| Personal Banking: | $\$$ | $2,446,034$ | $2,414,992$ |
| Residential mortgage loans | $1,100,879$ | $1,084,786$ |  |
| Home equity loans | 235,693 | 245,689 |  |
| Other consumer loans | $3,782,606$ | $3,745,467$ |  |
| Total Personal Banking |  |  |  |
| Business Banking: | $1,603,774$ | $1,481,127$ |  |
| Commercial real estate | 440,579 | 408,462 |  |
| Commercial loans | $2,044,353$ | $1,889,589$ |  |
| Total Business Banking | $5,826,959$ | $5,635,056$ |  |
| Total loans receivable, gross |  |  |  |
|  |  | $(2,624)$ | $(4,752)$ |
| Deferred loan fees | $(71,177)$ | $(71,138)$ |  |
| Allowance for loan losses |  | $(19,134)$ | $(12,874)$ |
| Undisbursed loan proceeds: | $(42,808)$ | $(45,360)$ |  |
| Residential mortgage loans | $(33,760)$ | $(20,551)$ |  |
| Commercial real estate | $5,657,456$ | $5,480,381$ |  |

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The following table provides information related to the allowance for loan losses by portfolio segment and by class of financing receivable for the quarter ended September 30, 2012 (in thousands):

|  | Balance June 30, 2012 |  | Current period provision | Charge-offs | Recoveries | $\begin{gathered} \text { Balance } \\ \text { September 30, } \\ 2012 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 7,997 | 1,440 | $(1,197)$ | 121 | 8,361 |
| Home equity loans |  | 8,634 | 710 | $(1,268)$ | 42 | 8,118 |
| Other consumer loans |  | 4,665 | 1,073 | $(1,536)$ | 579 | 4,781 |
| Total Personal Banking |  | 21,296 | 3,223 | $(4,001)$ | 742 | 21,260 |
|  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 34,781 | 538 | $(1,385)$ | 403 | 34,337 |
| Commercial loans |  | 9,431 | 3,401 | $(1,641)$ | 34 | 11,225 |
| Total Business Banking |  | 44,212 | 3,939 | $(3,026)$ | 437 | 45,562 |
|  |  |  |  |  |  |  |
| Unallocated |  | 4,602 | (247) |  |  | 4,355 |
|  |  |  |  |  |  |  |
| Total | \$ | 70,110 | 6,915 | $(7,027)$ | 1,179 | 71,177 |

The following table provides information related to the allowance for loan losses by portfolio segment and by class of financing receivable for the quarter ended September 30, 2011 (in thousands):

|  | Balance June 30, 2011 |  | Current period provision | Charge-offs | Recoveries | $\begin{gathered} \text { Balance } \\ \text { September 30, } \\ 2011 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 8,463 | 707 | (634) | 75 | 8,611 |
| Home equity loans |  | 7,699 | 1,465 | (588) | 20 | 8,596 |
| Other consumer loans |  | 5,144 | 1,299 | $(1,307)$ | 277 | 5,413 |
| Total Personal Banking |  | 21,306 | 3,471 | $(2,529)$ | 372 | 22,620 |
|  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 31,690 | 3,188 | $(3,675)$ | 190 | 31,393 |
| Commercial loans |  | 17,963 | 1,620 | $(4,791)$ | 129 | 14,921 |
| Total Business Banking |  | 49,653 | 4,808 | $(8,466)$ | 319 | 46,314 |
|  |  |  |  |  |  |  |
| Unallocated |  | 4,496 | (222) |  |  | 4,274 |
|  |  |  |  |  |  |  |
| Total | \$ | 75,455 | 8,057 | $(10,995)$ | 691 | 73,208 |

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The following table provides information related to the allowance for loan losses by portfolio segment and by class of financing receivable for the nine months ended September 30, 2012 (in thousands):

|  | $\begin{gathered} \text { Balance } \\ \text { December 31, } \\ 2011 \end{gathered}$ |  | Current period provision | Charge-offs | Recoveries | $\begin{gathered} \text { Balance } \\ \text { September 30, } \\ 2012 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 8,482 | 3,017 | $(3,459)$ | 321 | 8,361 |
| Home equity loans |  | 8,687 | 2,078 | $(2,749)$ | 102 | 8,118 |
| Other consumer loans |  | 5,325 | 2,619 | $(4,327)$ | 1,164 | 4,781 |
| Total Personal Banking |  | 22,494 | 7,714 | $(10,535)$ | 1,587 | 21,260 |
|  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 32,148 | 6,631 | $(5,817)$ | 1,375 | 34,337 |
| Commercial loans |  | 12,080 | 3,881 | $(5,009)$ | 273 | 11,225 |
| Total Business Banking |  | 44,228 | 10,512 | $(10,826)$ | 1,648 | 45,562 |
|  |  |  |  |  |  |  |
| Unallocated |  | 4,416 | (61) |  |  | 4,355 |
|  |  |  |  |  |  |  |
| Total | \$ | 71,138 | 18,165 | $(21,361)$ | 3,235 | 71,177 |

The following table provides information related to the allowance for loan losses by portfolio segment and by class of financing receivable for the nine months ended September 30, 2011 (in thousands):

|  | $\begin{gathered} \text { Balance } \\ \text { December 31, } \\ 2010 \end{gathered}$ |  | Current period provision | Charge-offs | Recoveries | $\begin{gathered} \text { Balance } \\ \text { September 30, } \\ 2011 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 6,854 | 4,190 | $(2,668)$ | 235 | 8,611 |
| Home equity loans |  | 7,675 | 4,586 | $(3,736)$ | 71 | 8,596 |
| Other consumer loans |  | 5,810 | 2,437 | $(3,816)$ | 982 | 5,413 |
| Total Personal Banking |  | 20,339 | 11,213 | $(10,220)$ | 1,288 | 22,620 |
|  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 35,832 | 3,092 | $(8,220)$ | 689 | 31,393 |
| Commercial loans |  | 15,770 | 9,560 | $(10,706)$ | 297 | 14,921 |
| Total Business Banking |  | 51,602 | 12,652 | $(18,926)$ | 986 | 46,314 |
|  |  |  |  |  |  |  |
| Unallocated |  | 4,471 | (197) |  |  | 4,274 |
|  |  |  |  |  |  |  |
| Total | \$ | 76,412 | 23,668 | $(29,146)$ | 2,274 | 73,208 |

The following table provides information related to the loan portfolio by portfolio segment and by class of financing receivable at September, 30, 2012 (in thousands):

|  |  | Recorded investment in loans receivable | Allowance for loan losses | Recorded investment in loans on nonaccrual | Recorded investment in loans past due 90 days or more and still accruing | TDRs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 2,424,276 | 8,361 | 24,476 | 807 | 3,545 |
| Home equity loans |  | 1,100,879 | 8,118 | 9,365 |  | 630 |
| Other consumer loans |  | 235,693 | 4,781 | 1,494 |  |  |
| Total Personal Banking |  | 3,760,848 | 21,260 | 35,335 | 807 | 4,175 |
|  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 1,560,966 | 34,337 | 61,632 |  | 44,996 |
| Commercial loans |  | 406,819 | 11,225 | 23,805 |  | 37,154 |
| Total Business Banking |  | 1,967,785 | 45,562 | 85,437 |  | 82,150 |
| Total | \$ | 5,728,633 | 66,822 | 120,772 | 807 | 86,325 |

The following table provides information related to the loan portfolio by portfolio segment and by class of financing receivable at December 31, 2011 (in thousands):

|  |  | Recorded investment in loans receivable | Allowance for loan losses | Recorded investment in loans on nonaccrual | Recorded investment in loans past due 90 days or more and still accruing | TDRs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 2,397,366 | 8,482 | 28,221 | 12 | 806 |
| Home equity loans |  | 1,084,786 | 8,687 | 9,560 | 221 |  |
| Other consumer loans |  | 245,689 | 5,325 | 2,667 | 277 |  |
| Total Personal Banking |  | 3,727,841 | 22,494 | 40,448 | 510 | 806 |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 1,435,767 | 32,148 | 62,494 |  | 38,216 |
| Commercial loans |  | 387,911 | 12,080 | 28,163 |  | 30,407 |
| Total Business Banking |  | 1,823,678 | 44,228 | 90,657 |  | 68,623 |
| Total | \$ | 5,551,519 | 66,722 | 131,105 | 510 | 69,429 |

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The following table provides geographical and delinquency information related to the loan portfolio by portfolio segment and by class of financing receivable at September, 30, 2012 (in thousands):

|  | Pennsylvania |  | (1) | New York | (1) | Ohio | (1) | Maryland | (1) | Other | (1) | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Recorded investment in loans receivable: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Personal Banking: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 2,028,697 | 83.6\% | 157,552 | 6.5\% | 19,261 | 0.8\% | 156,528 | 6.5\% | 62,238 | 2.6\% | 2,424,276 | 100.0\% |
| Home equity loans |  | 937,206 | 85.2\% | 113,844 | 10.3\% | 11,186 | 1.0\% | 30,919 | 2.8\% | 7,724 | 0.7\% | 1,100,879 | 100.0\% |
| Other consumer loans |  | 217,323 | 92.2\% | 10,673 | 4.5\% | 2,981 | 1.3\% | 1,290 | 0.5\% | 3,426 | 1.5\% | 235,693 | 100.0\% |
| Total Personal Banking |  | 3,183,226 | 84.6\% | 282,069 | 7.5\% | 33,428 | 0.9\% | 188,737 | 5.0\% | 73,388 | 2.0\% | 3,760,848 | 100.0\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial real estate loans |  | 863,722 | 55.3\% | 438,955 | 28.1\% | 36,185 | 2.3\% | 142,877 | 9.2\% | 79,227 | 5.1\% | 1,560,966 | 100.0\% |
| Commercial loans |  | 301,161 | 74.0\% | 47,915 | 11.8\% | 11,452 | 2.8\% | 26,784 | 6.6\% | 19,507 | 4.8\% | 406,819 | 100.0\% |
| Total Business Banking |  | 1,164,883 | 59.3\% | 486,870 | 24.7\% | 47,637 | 2.4\% | 169,661 | 8.6\% | 98,734 | 5.0\% | 1,967,785 | 100.0\% |
| Total | \$ | 4,348,109 | 75.9\% | 768,939 | 13.4\% | 81,065 | 1.4\% | 358,398 | 6.3\% | 172,122 | 3.0\% | 5,728,633 | 100.0\% |

(1) Percentage of total loans receivable per state by class of financing receivable.

|  | Pennsylvania |  | (2) | New York | (2) | Ohio | (2) | Maryland | (2) | Other | (2) | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loans 90 or more days delinquent: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Personal Banking: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 15,856 | 0.8\% | 1,292 | 0.8\% | 231 | 1.2\% | 4,373 | 2.8\% | 2,724 | 4.4\% | 24,476 | 1.0\% |
| Home equity loans |  | 5,811 | 0.6\% | 1,561 | 1.4\% | 131 | 1.2\% | 1,486 | 4.8\% | 376 | 4.9\% | 9,365 | 0.9\% |
| Other consumer loans |  | 1,452 | 0.7\% | 39 | 0.4\% |  | 0.0\% |  | 0.0\% | 3 | 0.1\% | 1,494 | 0.6\% |
| Total Personal Banking |  | 23,119 | 0.7\% | 2,892 | 1.0\% | 362 | 1.1\% | 5,859 | 3.1\% | 3,103 | 4.2\% | 35,335 | 0.9\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial real estate loans |  | 16,078 | 1.9\% | 6,364 | 1.4\% |  | 0.0\% | 5,236 | 3.7\% | 7,552 | 9.5\% | 35,230 | 2.3\% |
| Commercial loans |  | 5,305 | 1.8\% |  | 0.0\% | 16 | 0.1\% | 1,724 | 6.4\% | 2,819 | 14.5\% | 9,864 | 2.4\% |
| Total Business Banking |  | 21,383 | 1.8\% | 6,364 | 1.3\% | 16 | 0.0\% | 6,960 | 4.1\% | 10,371 | 10.5\% | 45,094 | 2.3\% |
| Total | \$ | 44,502 | 1.0\% | 9,256 | 1.2\% | 378 | 0.5\% | 12,819 | 3.6\% | 13,474 | 7.8\% | 80,429 | 1.4\% |

(2) Percentage of loans 90 or more days delinquent in that state by class of financing receivable.

The following table provides geographical and delinquency information related to the loan portfolio by portfolio segment and by class of financing receivable at December, 31, 2011 (in thousands):

|  |  | sylvania | (1) | New York | (1) | Ohio | (1) | Maryland | (1) | Other | (1) | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Recorded investment in loans receivable: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Personal Banking: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 1,978,512 | 82.5\% | 159,389 | 6.6\% | 19,895 | 0.8\% | 168,247 | 7.0\% | 71,323 | 3.1\% | 2,397,366 | 100.0\% |
| Home equity loans |  | 925,368 | 85.3\% | 104,194 | 9.6\% | 11,677 | 1.1\% | 33,816 | 3.1\% | 9,731 | 0.9\% | 1,084,786 | 100.0\% |

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| Other consumer loans | 225,827 | $91.9 \%$ | 11,191 | $4.6 \%$ | 3,022 | $1.2 \%$ | 1,417 | $0.6 \%$ | 4,232 | $1.7 \%$ | 245,689 | $100.0 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Total Personal Banking | $3,129,707$ | $84.0 \%$ | 274,774 | $7.4 \%$ | 34,594 | $0.9 \%$ | 203,480 | $5.5 \%$ | 85,286 | $2.2 \%$ | $3,727,841$ | $100.0 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Business Banking: | 849,702 | $59.2 \%$ | 356,868 | $24.9 \%$ | 35,882 | $2.5 \%$ | 114,839 | $8.0 \%$ | 78,476 | $5.4 \%$ | $1,435,767$ | $100.0 \%$ |
| Commercial real estate loans | 258,775 | $66.7 \%$ | 56,128 | $14.5 \%$ | 10,072 | $2.6 \%$ | 25,942 | $6.7 \%$ | 36,994 | $9.5 \%$ | 387,911 | $100.0 \%$ |
| Commercial loans | $1,108,477$ | $60.7 \%$ | 412,996 | $22.6 \%$ | 45,954 | $2.5 \%$ | 140,781 | $7.7 \%$ | 115,470 | $6.5 \%$ | $1,823,678$ | $100.0 \%$ |
| Total Business Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| Total | $\$ 4,238,184$ | $76.3 \%$ | 687,770 | $12.4 \%$ | 80,548 | $1.5 \%$ | 344,261 | $6.2 \%$ | 200,756 | $3.6 \%$ | $5,551,519$ | $100.0 \%$ |

(1) Percentage of total loans receivable per state by class of financing receivable.

|  | Pennsylvania |  | (2) | New York | (2) | Ohio | (2) | Maryland | (2) | Other | (2) | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loans 90 or more days delinquent: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Personal Banking: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 16,971 | 0.9\% | 1,358 | 0.9\% | 305 | 1.5\% | 4,436 | 2.6\% | 5,151 | 7.2\% | 28,221 | 1.2\% |
| Home equity loans |  | 6,559 | 0.7\% | 1,031 | 1.0\% | 23 | 0.2\% | 1,496 | 4.4\% | 451 | 4.6\% | 9,560 | 0.9\% |
| Other consumer loans |  | 2,537 | 1.1\% | 54 | 0.5\% | 23 | 0.8\% |  | 0.0\% | 53 | 1.3\% | 2,667 | 1.1\% |
| Total Personal Banking |  | 26,067 | 0.8\% | 2,443 | 0.9\% | 351 | 1.0\% | 5,932 | 2.9\% | 5,655 | 6.6\% | 40,448 | 1.1\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial real estate loans |  | 17,753 | 2.1\% | 8,625 | 2.4\% | 88 | 0.2\% | 6,573 | 5.7\% | 11,564 | 14.7\% | 44,603 | 3.1\% |
| Commercial loans |  | 5,075 | 2.0\% | 281 | 0.5\% |  | 0.0\% | 2,514 | 9.7\% | 2,915 | 7.9\% | 10,785 | 2.8\% |
| Total Business Banking |  | 22,828 | 2.1\% | 8,906 | 2.2\% | 88 | 0.2\% | 9,087 | 6.5\% | 14,479 | 12.5\% | 55,388 | 3.0\% |
| Total | \$ | 48,895 | 1.2\% | 11,349 | 1.7\% | 439 | 0.5\% | 15,019 | 4.4\% | 20,134 | 10.0\% | 95,836 | 1.7\% |

(2) Percentage of loans 90 or more days delinquent in that state by class of financing receivable.

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The following table provides information related to the composition of impaired loans by portfolio segment and by class of financing receivable at and for the nine months ended September 30, 2012 (in thousands):

|  | Nonaccrual loans 90 or more days delinquent |  | Nonaccrual loans less than 90 days delinquent | $\begin{gathered} \text { Loans less } \\ \text { than } 90 \\ \text { days } \\ \text { delinquent } \\ \text { reviewed for } \\ \text { impairment } \end{gathered}$ | TDRs less than 90 days delinquent not included elsewhere | Total impaired loans | Average recorded investment in impaired loans | Interest income recognized on impaired loans |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 24,476 |  |  | 2,434 | 26,910 | 27,248 | 495 |
| Home equity loans |  | 9,365 |  |  | 500 | 9,865 | 9,776 | 212 |
| Other consumer loans |  | 1,494 |  |  |  | 1,494 | 1,853 | 28 |
| Total Personal Banking |  | 35,335 |  |  | 2,934 | 38,269 | 38,877 | 735 |
| Business Banking: |  |  |  |  |  |  |  |  |
| Commercial real estate loans |  | 35,230 | 26,402 | 33,593 | 15,335 | 110,560 | 97,340 | 2,809 |
| Commercial loans |  | 9,864 | 13,941 | 18,963 | 10,031 | 52,799 | 52,327 | 1,409 |
| Total Business Banking |  | 45,094 | 40,343 | 52,556 | 25,366 | 163,359 | 149,667 | 4,218 |
| Total | \$ | 80,429 | 40,343 | 52,556 | 28,300 | 201,628 | 188,544 | 4,953 |

The following table provides information related to the composition of impaired loans by portfolio segment and by class of financing receivable at and for the year ended December 31, 2011 (in thousands):

|  |  | Nonaccrual loans 90 or more days delinquent | Nonaccrual <br> loans less <br> than 90 days delinquent | Loans less than 90 days delinquent reviewed for impairment | TDRs less than 90 days delinquent not included elsewhere | Total impaired loans | Average recorded investment in impaired loans | Interest income recognized on impaired loans |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 28,221 |  |  | 361 | 28,582 | 30,731 | 538 |
| Home equity loans |  | 9,560 |  |  |  | 9,560 | 9,574 | 182 |
| Other consumer loans |  | 2,667 |  |  |  | 2,667 | 2,340 | 34 |
| Total Personal Banking |  | 40,448 |  |  | 361 | 40,809 | 42,645 | 754 |
| Business Banking: |  |  |  |  |  |  |  |  |
| Commercial real estate loans |  | 44,603 | 17,891 | 15,467 | 16,097 | 94,058 | 101,731 | 3,640 |
| Commercial loans |  | 10,785 | 17,378 | 7,337 | 8,991 | 44,491 | 59,897 | 1,642 |
| Total Business Banking |  | 55,388 | 35,269 | 22,804 | 25,088 | 138,549 | 161,628 | 5,282 |
| Total | \$ | 95,836 | 35,269 | 22,804 | 25,449 | 179,358 | 204,273 | 6,036 |

The following table provides information related to the evaluation of impaired loans by portfolio segment and by class of financing receivable at September 30, 2012 (in thousands):

|  | Loans collectively evaluated for impairment |  | Loans individually evaluated for impairment | Loans individually evaluated for impairment for which there is a related impairment reserve | Related impairment reserve | Loans individually evaluated for impairment for which there is no related reserve |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 2,420,731 | 3,545 | 3,545 | 886 |  |
| Home equity loans |  | 1,100,249 | 630 | 630 | 174 |  |
| Other consumer loans |  | 235,693 |  |  |  |  |
| Total Personal Banking |  | 3,756,673 | 4,175 | 4,175 | 1,060 |  |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 1,504,183 | 56,783 | 31,220 | 5,721 | 25,563 |
| Commercial loans |  | 374,693 | 32,126 | 21,894 | 1,324 | 10,232 |
| Total Business Banking |  | 1,878,876 | 88,909 | 53,114 | 7,045 | 35,795 |
| Total | \$ | 5,635,549 | 93,084 | 57,289 | 8,105 | 35,795 |

The following table provides information related to the evaluation of impaired loans by portfolio segment and by class of financing receivable at December 31, 2011 (in thousands):

|  |  | Loans collectively evaluated for impairment | Loans individually evaluated for impairment | Loans individually evaluated for impairment for which there is a related impairment reserve | $\begin{aligned} & \text { Related } \\ & \text { impairment } \\ & \text { reserve } \end{aligned}$ | Loans individually evaluated for impairment for which there is no related reserve |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 2,397,366 |  |  |  |  |
| Home equity loans |  | 1,084,786 |  |  |  |  |
| Other consumer loans |  | 245,689 |  |  |  |  |
| Total Personal Banking |  | 3,727,841 |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |
| Commercial real estate loans |  | 1,395,634 | 40,133 | 15,576 | 3,025 | 24,557 |
| Commercial loans |  | 361,033 | 26,878 | 5,897 | 1,519 | 20,981 |
| Total Business Banking |  | 1,756,667 | 67,011 | 21,473 | 4,544 | 45,538 |
| Total | \$ | 5,484,508 | 67,011 | 21,473 | 4,544 | 45,538 |

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Our loan portfolios include certain loans that have been modified in a troubled debt restructuring (TDR) where concessions have been granted to borrowers who have experienced financial difficulties. These concessions typically result from our loss mitigation activities and could include: extending the note $s$ maturity date, permitting interest only payments, reducing the interest rate to a rate lower than current market rates for new debt with similar risk, reducing the principal payment, principal forbearance or other actions. These concessions are applicable to all loan segments and classes. Certain TDRs are classified as nonperforming at the time of restructuring and typically are returned to performing status after considering the borrower s sustained repayment performance for a reasonable period of at least six months.

When we modify loans in a TDR, we evaluate any possible impairment similar to other impaired loans based on the present value of expected future cash flows, discounted at the contractual interest rate of the original loan agreement, the loan s observable market price or the current fair value of the collateral, less selling costs, for collateral dependent loans. If we determine that the value of the modified loan is less than the recorded investment in the loan (net of previous charge-offs, deferred loan fees or costs and unamortized premium or discount), impairment is recognized through an allowance estimate or a charge-off to the allowance. In periods subsequent to modification, we evaluate all TDRs, including those that have payment defaults, for possible impairment. As a result, loans modified in a TDR may have the financial effect of increasing the specific allowance associated with the loan.

Loans modified in a TDR are closely monitored for delinquency as an early indicator of possible future default. If loans modified in a TDR subsequently default, we evaluate the loan for possible further impairment. The allowance may be increased, adjustments may be made in the allocation of the allowance, partial charge-offs may be taken to further write-down the carrying value of the loan, or the loan may be charged-off completely.

During the nine months ended September 30, 2012, two commercial real estate loan TDRs with combined balances of $\$ 554,000$ were charged off and three commercial loan TDRs with combined balances of $\$ 787,000$ were paid off.

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The following table provides information related to troubled debt restructurings by portfolio segment and by class of financing receivable for the periods indicated (dollars in thousands):


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The following table provides information related to troubled debt restructurings by portfolio segment and by class of financing receivable for the periods indicated (dollars in thousands):

|  | $\begin{aligned} & \text { Number } \\ & \text { of } \\ & \text { contracts } \end{aligned}$ | For the qu Septemb Recorded investment at the time of modification |  | er ended <br> 30, 2011 <br> Current recorded investment | Current allowance | $\begin{aligned} & \text { Number } \\ & \text { of } \\ & \text { contracts } \end{aligned}$ |  | For the nine Septemb Recorded investment at the time of modification | nths ended 30, 2011 <br> Current recorded investment | Current allowance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Troubled debt restructurings: |  |  |  |  |  |  |  |  |  |  |
| Personal Banking: |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage |  |  |  |  |  |  |  |  |  |  |
| Home equity loans |  |  |  |  |  |  |  |  |  |  |
| Other consumer loans |  |  |  |  |  |  |  |  |  |  |
| Total Personal Banking | 1 |  | 445 | 445 | 127 | 2 |  | 894 | 806 | 244 |
| Business Banking: |  |  |  |  |  |  |  |  |  |  |
| Commercial real estate |  |  |  |  |  |  |  |  |  |  |
| loans | 4 |  | 10,168 | 10,126 | 1,013 | 12 |  | 13,642 | 13,331 | 1,279 |
| Commercial loans | 2 |  | 2,382 | 2,382 | 211 | 19 |  | 20,944 | 11,380 | 393 |
| Total Business Banking | 6 |  | 12,550 | 12,508 | 1,224 | 31 |  | 34,586 | 24,711 | 1,672 |
| Total | 7 | \$ | 12,995 | 12,953 | 1,351 | 33 | \$ | 35,480 | 25,517 | 1,916 |
| Troubled debt restructurings that subsequently defaulted: |  |  |  |  |  |  |  |  |  |  |
| Personal Banking: |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage |  |  |  |  |  |  |  |  |  |  |
| Home equity loans |  |  |  |  |  |  |  |  |  |  |
| Other consumer loans |  |  |  |  |  |  |  |  |  |  |
| Total Personal Banking |  |  |  |  |  |  |  |  |  |  |
| Business Banking: |  |  |  |  |  |  |  |  |  |  |
| Commercial real estate |  |  |  |  |  |  |  |  |  |  |
| loans | 1 |  | 500 | 496 | 50 | 4 |  | 1,501 | 960 | 251 |
| Commercial loans | 1 |  | 437 | 255 |  | 2 |  | 9,740 | 9,123 | 887 |
| Total Business Banking | 2 |  | 937 | 751 | 50 | 6 |  | 11,241 | 10,083 | 1,138 |
| Total | 2 | \$ | 937 | 751 | 50 | 6 | \$ | 11,241 | 10,083 | 1,138 |

The following table provides information related to loan delinquencies at September 30, 2012 (in thousands):

|  | 30-59 Days delinquent |  | 60-89 Days delinquent | 90 Days or greater delinquent | Total delinquency | Current | Recorded investment in loans receivable |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 5,971 | 7,621 | 24,476 | 38,068 | 2,386,208 | 2,424,276 |
| Home equity loans |  | 5,027 | 2,116 | 9,365 | 16,508 | 1,084,371 | 1,100,879 |
| Other consumer loans |  | 4,470 | 1,424 | 1,494 | 7,388 | 228,305 | 235,693 |
| Total Personal Banking |  | 15,468 | 11,161 | 35,335 | 61,964 | 3,698,884 | 3,760,848 |

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| Business Banking: | 18,512 | 2,544 | 35,230 | 56,286 | $1,504,680$ | $1,560,966$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Commercial real estate loans | 791 | 1,855 | 9,864 | 12,510 | 394,309 | 406,819 |
| Commercial loans | 19,303 | 4,399 | 45,094 | 68,796 | $1,898,989$ | $1,967,785$ |
| Total Business Banking |  |  |  |  |  |  |
| Total | $\$$ | 34,771 | 15,560 | 80,429 | 130,760 | $5,597,873$ |

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The following table provides information related to loan delinquencies at December 31, 2011 (in thousands):

|  |  | 30-59 Days delinquent | 60-89 Days delinquent | 90 Days or greater delinquent | Total delinquency | Current | Recorded investment in loans receivable |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: |  |  |  |  |  |  |  |
| Residential mortgage loans | \$ | 33,671 | 8,629 | 28,221 | 70,521 | 2,326,845 | 2,397,366 |
| Home equity loans |  | 7,426 | 1,953 | 9,560 | 18,939 | 1,065,847 | 1,084,786 |
| Other consumer loans |  | 4,854 | 1,787 | 2,667 | 9,308 | 236,381 | 245,689 |
| Total Personal Banking |  | 45,951 | 12,369 | 40,448 | 98,768 | 3,629,073 | 3,727,841 |
| Business Banking: |  |  |  |  |  |  |  |
| Commercial real estate loans |  | 10,680 | 3,122 | 44,603 | 58,405 | 1,377,362 | 1,435,767 |
| Commercial loans |  | 2,027 | 4,958 | 10,785 | 17,770 | 370,141 | 387,911 |
| Total Business Banking |  | 12,707 | 8,080 | 55,388 | 76,175 | 1,747,503 | 1,823,678 |
| Total | \$ | 58,658 | 20,449 | 95,836 | 174,943 | 5,376,576 | 5,551,519 |

Credit quality indicators: The primary indicator of credit quality for Personal Banking loans is delinquency status and the primary indicators of credit quality for Business Banking loans are delinquency status and our internal loan risk rating. We categorize Business Banking loans into risk categories based on relevant information about the ability of borrowers to service their debt such as: current financial information, historical payment experience, credit documentation, public information, and current economic trends, among other factors. We analyze Business Banking loans individually by classifying the loans by credit risk. Loans designated as special mention or classified substandard are reviewed quarterly for further deterioration or improvement to determine if the loan is appropriately classified. We use the following definitions for risk ratings other than pass:

Special mention Loans designated as special mention have specific, well-defined risk issues, which create a high level of uncertainty regarding the long-term viability of the business. Loans in this class are considered to have high-risk characteristics. A special mention loan exhibits material negative financial trends due to company-specific or systemic conditions. If these potential weaknesses are not mitigated, they threaten the borrower s capacity to meet its debt obligations. Special mention loans still demonstrate sufficient financial flexibility to react to and positively address the root cause of the adverse financial trends without significant deviations from their current business strategy. Their potential weaknesses deserve our close attention and warrant enhanced monitoring.

Substandard Loans classified as substandard are inadequately protected by the current net worth and payment capacity of the obligor or of the collateral pledged, if any. Loans so classified have a well-defined weakness or weaknesses that jeopardize the liquidation of the debt. They are characterized by the distinct possibility that we will sustain some loss if the deficiencies are not corrected.

Doubtful Loans classified as doubtful have all the weaknesses inherent in those classified as substandard. In addition, those weaknesses make collection or liquidation in full highly questionable and improbable. A loan classified as doubtful exhibits discernible loss potential, but a complete loss seems very unlikely. The possibility of a loss on a doubtful loan is high, but because

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of certain important and reasonably specific pending factors that may strengthen the loan, its classification as an estimated loss is deferred until a more exact status can be determined.

Loss Loans classified as loss are considered uncollectible and of such value that the continuance as a loan is not warranted. A loss classification does not mean that the loan has no recovery or salvage value; instead, it means that it is not practical or desirable to defer writing off all or a portion of a basically worthless loan even though partial recovery may be affected in the future.

The following table sets forth information about credit quality indicators, which were updated during the quarter ended September 30, 2012 (in thousands):

|  |  |  | Recorded <br> investment <br> in loans <br> receivable |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Personal Banking: | Pass | Special <br> mention | Substandard | Doubtful | Loss |  |
| Residential mortgage loans | $\$$ | $2,403,993$ |  | 18,910 | 16 |  |


[^0]:    * Eliminations consist of intercompany loans, interest income and interest expense.

[^1]:    * Eliminations consist of intercompany loans, interest income and interest expense.

