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INTERNATIONAL BUSINESS MACHINES CORP Form 8-K June 07, 2006

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

**WASHINGTON, D.C. 20549** 

#### FORM 8-K

# CURRENT REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report: June 7, 2006

(Date of earliest event reported)

### INTERNATIONAL BUSINESS MACHINES CORPORATION

(Exact name of registrant as specified in its charter)

New York (State of Incorporation)

1-2360

(Commission File Number)

13-0871985

(IRS employer Identification No.)

ARMONK, NEW YORK

(Address of principal executive offices)

10504

(Zip Code)

914-499-1900

(Registrant s telephone number)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

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0	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
o	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
o	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
o	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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Attachment I contains certain presentation materials for the IBM Global Briefing in India on June 7, 2006. Attachment II contains supplementary materials about non-GAAP financial measures in the presentation materials. Attachments I and II are hereby furnished.

IBM s web site (www.ibm.com) contains a significant amount of information about IBM, including financial and other information for investors (www.ibm.com/investor/). IBM encourages investors to visit its various web sites from time to time, as information is updated and new information is posted.

#### **SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

Date: June 7, 2006

By: /s/ Andrew Bonzani
Andrew Bonzani
Vice President,
Assistant General Counsel &
Assistant Secretary

2

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ATTACHMENT I

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# Searchable text section of graphics shown above

ATTACHMENT I

**IBM Global Briefing** 

Bangalore, India [LOGO]

June 6 & 7, 2006

1

IBM Global Briefing Bangalore, India		[LOGO]
The IBM Model		
Mark Loughridge		
Senior VP and Chief Financial Officer		
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Certain comments made in the presentation may be characterized as forward looking under the Private Securities Litigation Reform Act of 1995. Those statements involve a number of factors that could cause actual results to differ materially. Additional information concerning these factors is contained in the Company s filings with the SEC. Copies are available from the SEC, from the IBM web site, or from IBM Investor Relations.

In an effort to provide additional and useful information regarding the company s results as determined by generally accepted accounting principles (GAAP), these and the other materials presented during this event will include certain additional non-GAAP information.

The rationale for management s use of this non-GAAP information, the reconciliation of that information to GAAP, and other related information is included in supplementary materials entitled Non-GAAP Supplementary Materials that are posted on the Company s investor relations web site at http://www.ibm.com/investor/events/global0606/. The Non-GAAP Supplementary Materials are also included as Attachment II to the Company s Form 8-K dated today.

### **Agenda**

Day 1: Tuesday, June 6

Welcome and Strategic Overview
Global Integration Challenges & Implications
Emerging Markets
Globally Integrated Capability
Sam Palmisano
Panel Discussion
Doug Elix
Bob Moffat

Day 2: Wednesday, June 7

The IBM Model Mark Loughridge
Services: Global Technology Services Mike Daniels
Services: Global Business Services Ginni Rometty
Software Steve Mills
Hardware Bill Zeitler
The Financial Model Mark Loughridge

Group Q&A

# IBM s 1990 s Business Mix was Weighted Towards Commoditizing Business Lines with Eroding Profit Margins

	Business Mix 1996	Transaction Mix 1996	Financial Trends*
	[CHART]	[CHART]	[CHART]
* Operations **	Does not include Eq	uity Compensation; 1995-1996 As Repons	orted; 1997-2000 Continuing

5

### IBM s Response: Divest Low Growth, Low Margin, Commoditizing Product Lines

### Major Divestiture / Exit

DRAM	1999
Global Network	1999
Flat Panel Displays	2001
HDD	2002
PCs	2005

### **5-Year Performance Trend Prior to Exit**

Revenue	Declining
Profit Impact	Eroding
Cash Flow	Significant CapEx
	Requirements

### and Acquire Value Opportunities to Leverage IBM s Infrastructure

IT Industry Landscape

**Business Value** 

Infrastructure Value

Services

Software

Hardware

Component Value

### Acquisitions

Leadership	Capabilities	Consolidation Opportunity	New Market Entry
PwCC	Corio	Maersk IT	Daksh
Rational Tivoli Micromuse	Logical Networks KeyMRO Healthlink Sector7 Trigo Tech Cyanea Alphablox Venetica SystemCorp SRD Ascential Gluecode	Candle Schlumberger	Lotus Equitant Liberty Ins Svcs
	Divestitures /	Exits	

## We Have Shifted Our Business from Commoditizing Business Lines to Higher Value

Business Mix 1996	Business Mix Today
[CHART]	[CHART]

9

## We are Using Cash from Annuity Business to Fund Investments in Higher Value Solutions

ransaction Mix Today
[CHART]
•

# This Mix Shift Results in Higher Gross Profit Margins While Increasing Investments Required for Higher Value Solution Selling

	Financial Trends Late 90s*	Financial Trends Today*
	[CHART]	[CHART]
* Compensation **	1995-1996 As Reported; 1997-2004 Cor Excludes Special Action	ntinuing Operations; 2001-2005 includes Equity
	10	

#### IBM s Portfolio is Balanced Between Services, Software and Hardware

Services 6-8% Revenue Growth Grow with or better than Industry

Pre-tax Income Mix (2005) Hardware 6-7% Revenue Growth Gain 1 point systems share

[CHART]

**Software 6-9% Revenue Growth** Grow Strategic SW double digits

Excludes 2Q restructuring charges and PCs Reclassified for 2006 segmentation changes

## **IBM Global Briefing**

Bangalore, India [LOGO]

June 6 & 7, 2006

## **IBM Global Briefing**

Bangalore, India [LOGO]

June 6 & 7, 2006

IBM Global Briefing Bangalore, India		[LOGO]
Global Technology Services		
Mike Daniels		
Senior Vice President		
Global Technology Services		
IBM Global Services		
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## Our model is to grow Services with or better than the Industry

#### Market Position (YE2005)

	Rank
Strategic Outsourcing	#1
HW Maintenance	#1
ITS	#1
Consulting	#1(tie)
Application Management	#1

#### **Services Opportunity**

2005 2009

[CHART]

Source: IBM Internal Assessment, based on Global Market View, January 2006, at Constant Currency

## Our model is to grow Services with or better than the Industry

#### **Longer Term Revenue Growth Model**

Strategic Outsourcing	4% - 6%
	100 - 500
Integrated Tech Services	4% - 5%
Maintenance	(2) % - 0%
Consulting	4% - 5%
Application Management	8% - 10%
ВТО	20% - 25%
Acquisitions	2%
Total Services	6% - 8%
Profit Leverage	8% - 10%

## IBM Pre-tax Income Mix (2005)

[CHART]

Excludes 2Q restructuring charges and PCs Reclassified for 2006 segmentation changes

## IBM Global Services is comprised of two parts:

IBM Pre-Tax Income Mix (2005)
[CHART]
Global Business Services (GBS) Professional Services
Consulting
Application Management
Federal
Global Technology Services (GTS) Infrastructure Services
Strategic Outsourcing
Business Transformation Outsourcing
Integrated Technology Services
Maintenance

Excludes 2Q restructuring charges and PCs Reclassified for 2006 segmentation changes

Strategic Outsourcing	
Driving Growth	
Strengthen our market leadership position	
Expand our sales and delivery capabilities	
Win in marketplace against old & new competitors	
Lead in new markets	
Grow relationships with current portfolio of clients sell increased IBM value into the base.	
Drive standardization and offering development for the SMB marketplace	
Invest in automation to gain efficiency	
IBM Research and product brand support / innovation	
[CHART]	
[LOGO]	
7	

#### **Integrated Technology Services realignment to Service Product Lines**

#### 2006 IT Infrastructure Market

(excludes BTO and Application Management)

Service Product Lines	2006 Oppt. (\$B)	05- 07 CAGRs
IT Strategy and Architecture	\$ 8	7%
Application Infrastructure Services	\$ 49	8%
End-User Services	\$ 28	3%
Networking Services	\$ 46	6%
Business Continuity and Resiliency	\$ 2	7%
Security and Privacy Services	\$ 18	15%
Site and Facilities Services	\$ 22	3%
Server Services	\$ 32	5%
Storage and Data Services	\$ 28	4%
Maint. and Technical Support Services	\$ 90	2%

#### **Transformation Initiatives**

#### Simplify the offerings portfolio

Leverage IBM product sales attach more IT Services

Partner with Systems & Technology and Software to offer IBM infrastructure solutions to clients

Implement a globally consistent delivery model to drive efficiencies

## Focus on high growth/core competency market segments

Slide1

## **Business Continuity & Resiliency Services**

Market opportunity
BCRS market is growing at 7%, while IBM grew BCRS 14% in 2005
BCRS is a \$2B opportunity in 2006
Top of mind with clients across most countries
IBM Strength
IBM had 24% market share in 2005 and has vast experience in this market
IBM is transitioning from being a multi-country provider to being a global provider
We have a comprehensive portfolio event-driven (e.g. floods), data-driven (e.g. risk management) and business-driven (e.g. compliance)
New service products include Contingency Planning Assessment Services

<b>Security &amp; Privacy Services:</b>
Managed Security Services

#### **Market opportunity**

IT Security is \$18B opportunity in 2006, growing at 15% CAGR

Companies are spending on security (anywhere from 3-8% of their IT budget) without industry expertise or knowledge

Risk is great one security incident costs a company about \$14M, liability for phishing data could be in billions of dollars

Managed Security Services (outsourcing) is about 10% of IT security market, with 95-98% retention rate

#### **IBM Strength**

IBM can leverage our scale from our global security operations centers, while lowering our clients security risk

Experience from our SO base (manage security for 2/3 of our accounts)

With IBM Research created analytical tools and models to evaluate behaviors and trends

We scale to deliver security services cost effectively while lowering security risk to our clients

3,500 security consultants around the world

Storage & Data Services:
Including Information Lifecycle Managemen

#### Market opportunity

Storage & Data Services (managing client s information & storage environments) is an \$28B opportunity, growing over 4% annually

Information Lifecycle Management (one of our solutions in this area) is growing at 14% CAGR and is a \$6B opportunity—growing twice the rate of storage services in general

#### **IBM Strength**

IBM s solutions include Information Lifecycle Management capabilities, data management & storage infrastructure

Gartner & Giga say IBM is a leader & the strongest infrastructure player in Enterprise Content Management

IBM award-winning technical platform

Complete IBM solution

**Networking Services: IP Convergence** 

#### **Market opportunity**

Networking Services is a \$46B opportunity in 2006. Part of this opportunity is IP Convergence

Enterprises recognize the value of moving all of their voice and data networks onto a single network

40% of companies will have completed convergence by 2010

95% of large & midsize companies will have started convergence by 2010

As telephony becomes an application, enterprises must construct a plan to assess and then integrate communications and business applications to accelerate their business processes (Gartner)

#### **IBM Strength**

IBM s leadership in solutions & services (including SO), exceptional global reach for services delivery, and deep industry knowledge position us to succeed in this market

IBM has partnerships with industry leaders like Cisco, Avaya, Nortel, 3Com, Siemens, national & international telecom carriers

Recognized a leader by IDC in Network Consulting and Integration Services

Business Transformation Outsourcing

#### **Key Long Term Strategies**

Invest to grow our capabilities in F&A, HR, CRM, Procurement, and Supply Chain Management

Leverage BPO capability to deliver efficient, high-quality front and back office process operation

Exploit global delivery and process capabilities

Expand asset base to deliver SOA-enabled functionality in support of our services products

[CHART]

[LOGO]

[GRAPHIC]

Panel: Promising New Growth Opportunities

**Erich Clementi** 

[GRAPHIC] General Manager

BTO and BPTS, IBM

Ponani Gopalakrishnan (Gopal)

[GRAPHIC] Director

India Research Lab, IBM

Pavan Vaish

[GRAPHIC] Chief Operating Officer

IBM Daksh

Sum	ma	rv.
Juli	ши	

IBM Global Services will grow with or better than the industry over the long-term.

Our Strategic Outsourcing business has steady growth. We ll continue to leverage our strong customer base.

ITS is well-positioned in our transformation.

We are aggressively targeting growth markets such as Business Continuity & Resiliency Services and Information Lifecycle Management.

BTO is an excellent growth opportunity and we expect to outgrow the market.

Our global capabilities will be the underpinnings of our success.

## **IBM Global Briefing**

Bangalore, India [LOGO]

June 6 & 7, 2006

## **IBM Global Briefing**

**Bangalore, India** [LOGO]

June 6 & 7, 2006

IBM Global Briefing Bangalore, India		[LOGO]
Global Business Services		
Ginni Rometty		
Senior Vice President		
Global Business Services		
IBM Global Services		
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#### Our model is to grow with or better than the industry

#### IBM Pre-tax Income Mix

(2005)

[CHART]

#### **Market Position (YE2005)**

	капк
Consulting	#1(tie)
Application Management Services	#1

#### Services Opportunity 2005 2009

[CHART]

Source: IBM Internal Assessment, based on Global Market View, January 2006, at Constant Currency

#### **Global Business Services**

#### **Longer-Term Revenue Growth Model**

Consulting	4% - 5%
Application Management Services	8% -10%
Total Services	6% - 8%

Excludes 2Q restructuring charges and PCs Reclassified for 2006 segmentation changes

## **Global Business Services Growth Strategy**

	Client Relationship
Innovation Capabilities	Business Solutions
y	Differentiated Global Delivery
	ath to Profitable Revenue Growth
	Client Relationships
	Intensifying relationship depth with top clients
	Business Solutions
measurable client outcomes.	Addressing defined pain points; reusable SOA components; r
	Innovation/New Capabilities
	Integrating IBM to create new client value
measurable client outcomes.	Innovation/New Capabilities

Client Relationship: Growth Strategy
GBS Resource Capability by Sector
[CHART]
Opportunity
Expand the number of key clients
Drive non-linear growth with additional service line penetration
Drive client preference, reduces cost of sales with industry depth
6

## **Client Relationship:** Expanding AMS with multiple sales channels

Leverages Software, R&D

Global Delivery	System		
Direct	Integration	Outsourcing	
Full Outsourcing			
Assisted Transformational			
Co-Sourcing			
Portfolio Outtasking			
Application Outtasking			
Special Team Model			
Staff Augmentation			
IBM Strengths			
Market share lead	er		
CMM / CMMI Le	vel 5		
>15 yrs; 340K eng	agements		
Design, build, man	age		
Deep industry skill	ls		

Business Solutions: Decrease client time to value and risk
Distribution Sector
Communications Leader
Financial Services Sector
Banking
Back Office Operations
Front Office Optimization
Risk and Compliance
Financial Markets
FM Data Management
Risk and Compliance
Trade Process Transformation
Insurance
Core Insurance
<b>Insurance Business Process Transformation</b>
Insurance Front Office

**Risk and Compliance** 

#### **Business Solutions: Example**

**Solution** 

Components

IBM Banking Risk & Compliance Solution

Basel II:

**AML Solution Results** 

Credit Risk

Deployed at 13 of the Top 20 US Banks and

globally

Basel II: Operational Risk

Drove above average services gross profit margin

Anti- Money

Leveraged AML engagements to drive additional

Risk &

Laundering (AML)

Compliance work

Fraud Detection & Prevention

**Information Risk Management** 

**Operational Resilience** 

Engagements drove 2X hardware and software sales

## Innovation / New Capabilities: Making Markets

#### Integrate the Breadth of IBM Capabilities

Service Oriented Architecture	Center for Business Optimization	Information on Demand
Software & Research Collaboration	Joint GBS/Research/ Software capability	Leverages IBM data warehousing, analytics
15K SOA architects	New launches:	\$114B oppty 2008
	<b>Inventory Optimization</b>	
\$143B oppty 2008	Fraud Detection	
	Tax Optimization	
[LOGO]	[LOGO]	[LOGO]
	11	

Summary GBS Global Capability: > 100,000 professionals* deployed WW
[GRAPHIC]
End to End resource optimization through Professional Marketplace
IBM Strengths
Expertise
Insight from 340K engagements; > 15 years
Advantaged by decades of R&D investment
End-to-end, mirror image local/global skills
Depth of industry skills
60% flexible resources
In excess of 20,000 strategic Global Delivery resources
Infrastructure

Global Business Solutions Center: foundry for SOA component development

16 Strategic Delivery Centers

## **IBM Global Briefing**

**Bangalore, India** [LOGO]

June 6 & 7, 2006

[GRAPHIC]

Panel: Differentiated Global Delivery

[GRAPHIC] Amitabh Ray

Global Delivery Consulting & Application Services Leader

[GRAPHIC] Dave Seybold

Global Delivery Consulting Services Leader

[GRAPHIC] Jeby Cherian

Global Business Solutions Center Leader

[GRAPHIC] Partha Chakraborty

Global Client Engagement Leader

## **IBM Global Briefing**

**Bangalore, India** [LOGO]

June 6 & 7, 2006

## **IBM Global Briefing**

Bangalore, India [LOGO]

June 6 & 7, 2006

		[LOGO]
		[2000]
IDM Clabal Duisen.		
IBM Global Briefing Bangalore, India		
IBM Software		
2006 Update		
Steve Mills		
Senior Vice President and Group Executive		
IBM Software		
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	2	

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# Industry Dynamics 2005 Software Revenue

[CHART] [CHART]

Operating SystemsMiddlewareEnterprise Applications\$33B\$80B\$92B4% CGR5% CGR5% CGR

Notes: (1) Only top market share leaders listed

(2) IBM share includes software revenue from IGS transactions; CGR for 2005 - 2009

#### **IBM Software Revenue Growth Model**

#### **Revenue Growth Model**

Branded Middleware	9% - 11%
Other Middleware	(2)%- 0%
	(
Operating Systems	(2)%- 0%
Acquisitions	2% - 3%
Total Software	6% - 9%
Profit Growth	10% - 12%

#### IBM Pre-tax Income Mix

(2005)

[CHART]

Excludes 2Q restructuring charges and PCs

Reclassified for 2006 segmentation changes

**Software Revenue Growth** 

Invest in high growth market segments
Leverage IBM s global reach
Geographic presence
Deep technical skills
Extensive client relationships
Capitalize on IBM s unique ability to deliver SOA
Make prudent investments in legacy/operating systems software
Enhance the integration of our end-to-end portfolio
Leverage z9 and other hardware sales to drive O/S revenue
Selectively acquire software companies to extend the product portfolio
6

IBM Software 2005 Revenue = \$16.8 Billion		
Branded Middleware		Software Services/Other
\$8.0B +9%, +9% YTY @ CC		\$0.8B +19%, +18% YTY @ CC
WebSphere		Lab Software Services
Information Mgmt.		
Lotus / WPLC		
Tivoli		
Rational		
	[CHART]	
		Operating Systems
Other Middleware \$4.6B -1%, -2% YTY @ CC Host Tools & Compilers	<u>PLM</u>	\$2.4B -2%, -3% YTY @ CC System Software
Comm. Servers	\$1.1B +3%, +3% YTY @ CC	
Printer / Storage	Computer-aided de	esign and manufacturing software
Note: (1) Revenue \$ as (2) Reclassified for 2006 segment of	s reported, YTY% @ CC	

## **IBM Software Revenue**

	<b>1996</b> Revenue = \$11.9B	<b>2000</b> Revenue = \$13.3B	<b>2005</b> Revenue = \$16.8B
	[CHART]	[CHART]	[CHART]
Note:	(1) Reclassified fo	or 2006 segment changes	
		8	

## **Investing in High Growth Product Segments**

#### 2005 Middleware

#### **Opportunity** = \$ 80 B

2005 2009 CGR = 5%

[CHART]

#### 2009 Market Mix

High Growth Product Segments	05 CGR	09	IBM Share Position
Information Integration		11%	#1
Content Management		10%	# 1
Portals and Personalization		10%	#1
Mobile Middleware		9%	# 1
Storage Management		8%	# 3
Integration Server		7%	# 1
Advanced Collaboration		6%	#1
Security Management		5%	# 2
Relational DB Engines & Tools		5%	# 2
AD Lifecycle Management Tools		5%	# 1

Source: IBM opportunity analysis based on Industry Reports / Market Research, May 2006

## **Acquisitions Complement Our Organic Growth Strategy**

**Aptrix Rational Trilog Information Labs** PureEdge **SystemCorp Bowstreet** BuildForge [CHART] **Informix** Tarian CrossAccess Metamerge **Green Pasture TrelliSoft** Trigo Access360 **Alphablox Think Dynamics** Venetica Candle **SRD** Cyanea **Ascential Isogon DWL** CrossWorlds **Collation iPhrase** Holosofx **CIMS Labs** LAS Gluecode Micromuse **Unicorn Software DataPower** Rembo

#### **Service Oriented Architecture (SOA)**

... a service

service oriented architecture (SOA)

A repeatable business task e.g., check customer credit; open new account

> SOA is the heart of the next wave of innovation. The leaders that do this well are able to rapidly change

[GRAPHIC] An IT architectural style
that supports
integrating a business as
linked services

SOA is critical for executing the on-demand vision and in preparing for the incremental changes over time. Companies make better decisions.

[LOGO] [LOGO]

## **Significant Opportunity for IBM**

Worldwide S	OA Engine a	ınd
Component M	Iarket Forec	ast

(\$ Millions)

[CHART]

2004 SOA Market Share

[CHART]

Source: WinterGreen Research, 2005

80% of customers will be using SOA for new product development by 2008

- Gartner Group

# IBM SOA Leadership Complete Capability

#### IBM s SOA Reference Architecture

#### **Business Innovation & Optimization Services**

		•		
	Interaction	Process	Information	
	Services	Services	Services	
<b>Development Services</b>		ESB		IT Service Management
	Partner	<b>Business App</b>	Access	
	Services	Services	Services	
		Infrastructure Services		

Full Integration Architecture Available Today!

\$1+ Billion / year invested in SOA

15,000 SOA Consultants, Architects and IT Specialists

Over 300 SOA related patents; 500+ pre-built industry specific data and process models; over 3,000 SOA assets for business process management

2,500+ Business Partners

1,900+ Customer Engagements

[LOGO] 20% Increase in productivity [LOGO] Saved £4 M in development [LOGO] 25% decrease in maintaining & costs due to reuse of services payback within 1 year

#### **IBM Software**

% Revenue by Geography

North America Latin America

(6,600 Sales/Tech Support) (600 Sales/Tech Support)

[CHART]

<u>Asia Pacific</u>

(5,900 Sales/Tech Support) (3,200 Sales/Tech Support)

Note: May not add due to rounding

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τR	M	Sc	\ft	wa	re

## 26,000 Developers

#### Major R&D Locations

16,000 4,000
Developers Developers 6,000

Developers

[GRAPHIC]

Note: Middleware and Operating Systems Software Development Resources

Summary
Software Business Model delivers market share growth
Strong profit / cash contribution
Mix shifts improve leverage on growth rate
Focus on higher growth segments
IBM is uniquely positioned to capitalize on customer shift to Service Oriented Architecture (SOA)
Resources are positioned to take advantage of global market shifts
16

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[GRAPHIC] Harish Grama

Vice President, IBM India Software Laboratory

IBM Software Group

[GRAPHIC] Willy Chiu

Vice President, High Performance On Demand Solutions

IBM Software Group

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		1	[LOGO]
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IBM Systems and Technology			
Bill Zeitler			
Senior Vice President and Group Executive			
IBM Systems and Technology Group			
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Our model is to gain 1	l point of systems share i	per year and grow <b>S</b>	Systems & Technology revenu	e 6% per year

Systems & Technology opportunity

2005 2009

[CHART]

Source: IBM Internal Assessment, based on Global Market View, 1/06, at Constant Currency, IDC & Gartner

## Systems & Technology revenue growth model

#### Revenue growth model

	Mainframe	1	3%
	Servers	5	8%
	Storage	7	10%
	Technology Collaboration Solutions	10	12%
	Engineering Services		
	Microelectronics		
	Acquisitions	0	1pts
T-4-1 D		_	<b>5</b> 01
Total Revenue		6	7%
Profit		7	8%

#### IBM pre-tax income mix

(2005)

[CHART]

Excludes 2Q restructuring charges and PCs Reclassified for 2006 segmentation changes

Five-year	server	share	change
11,0,000		Silui C	

[CHART]

Source: IDC Server Tracker (2000-2005), four quarter rolling average

Five-year server share change
[CHART]
#1 Overall servers
#1 High end *
#1 Unix
#1 Blades
Source: IDC Server Tracker (2000-2005), four quarter rolling average; *\$250K+ servers
7

Five-year external disk storage systems share change
[CHART]
* Market share change for HP and Compaq combined; Source: WW Disk Storage Systems Forecast and Analysis, 2003-07, IDC #30247, 10/03 (2000-01 market shares), IDC s WW Quarterly Disk Storage Systems Tracker, 6/06 (2002-05 market shares)
8

2005 disk plus branded tape storage revenue sha
---

[CHART]

Source: IDC #201494 WW Combined Disk & Tape Storage 4Q05 Market Share Update, 5/06

Execution: System z		
Extend leadership by driving traditional and new workload growth		
Launched z9 Business Class mainframe		
\$250K+ server revenue share +		
[CHART]		
Installed capacity ++		
[CHART]		
+Source: IDC Quarterly Server Tracker, 5/06, rolling four quarter average ++IBM internal data		
10		

EVOOL	ition.	System	-
LXECU	ւսսո.	System	L

60% of worldwide revenue driven by new workloads, such as Linux, Java and enterprise applications

[CHART]

Source: IBM internal data; as of 5/06; Java Engines = System z Application Assist Processors; Linux Engines = Integrated Facility for Linux; DB2 Engines = z9 Integrated Information Processor

Execution: POWER5+		
[GRAPHIC]		
Over 70 #1 POWER5 and POWER5+ benchmarks		
Complete the transition to POWER5+		
16-way system		
[CHART]		
64-way system		
[CHART]		
Source: Benchmark results current as of 5/30/06, TPC-C results: http://www.tpc.org; Over 70 #1 benchmarks refers to all POWER5 and POWER5+ http://www.ibm.com/systems/p/benchmarks/		
IBM TPC-C result of 1,025,169 tpmC at \$4.42/tpmC on a 16-core (8 chips, 32 threads) 2.2 GHz IBM System p5-570 (available 05/31/06) vs. HP TPC-C result of 332,265 tpmC at \$4.48/tpmC on a 16-core (16 chips, 16 threads) 1.6 GHz HP Integrity rx8620 (available 07/15/05). IBM TPC-C result of 3,210,540 tpmC at \$5.07/tpmC on a 64-core (32 chips, 128 threads) 1.9 GHz IBM p5-595 (available 09/30/04) vs. HP TPC-C result of 1,231,433 tpmC at \$4.82/tpmC on a 64-core (64 chips, 64 threads) 1.6 GHz HP Integrity Superdome (available 05/05/06).		

Execution: Deep computing	
	[GRAPHIC]
20+% revenue growth in market, 2004 and 2005 +	
\$14B revenue opportunity in market by end of decade +	
Supercomputer revenue forecast +	
[CHART]	
Supercomputer performance ++	
[CHART]	
+ Source: IDC Technical Server QView reports 2000-2005, IDC Technical Computing System Forecast, 3/06, future forecasts ++ www.top500.org	
13	

ructure: Simplification ization
Mainframe inspired
Over 30,000 mainframe and POWER-based servers running virtualization
A leader in x86 virtualization
2,000+ storage virtualization clients
14

Mainframe inspired	
Over 30,000 mainframe and POWER-based serve	ers running virtualization
A leader in x86 virtualization	
2,000+ storage virtualization clients	
	[GRAPHIC]
	[LOGO]
15	

Infrastructure: Integration  BladeCenter	
	[GRAPHIC]
#1 in revenue and volume, 11 successive quarters	
Intel collaboration	
Blade server revenue forecast +	
[CHART]	
BladeCenter revenue ramp ++	
[CHART]	
+ Source: IDC Server Forecast, 3/06 ++ IDC Quarterly Server Tracker, 5/06; #1 in revenue/volume 11 successive quarters refers to Q303 thru Q106	
16	

### **Infrastructure: Collaboration**

[LOGO]	[LOGO]	[LOGO]
[GRAPHIC]	[GRAPHIC]	[GRAPHIC]
	17	

Technology: Collaboration
We help clients transform the way they innovate, develop and deliver products using IBM s expertise and intellectual property
R&D services
Leadership semiconductor design
Scalable IP Power Architecture, BladeCenter, ASICs
[GRAPHIC]
18

[LOGO]	
R&D transformation	
[GRAPHIC]	
	10

[LOGO] [LOGO]

[GRAPHIC] [GRAPHIC]

[LOGO]	[LOGO]	[LOGO]
R&D transformation	Integrated processor	Information-based medicine
[GRAPHIC]	[GRAPHIC]	[GRAPHIC]
	21	

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Technology:	Collaboration
-------------	---------------

[LOGO]

Technology: Alliances			

[LOGO]

24

[GRAPHIC]

#### New growth opportunities

Infrastructure Technology collaboration

[CHART]

Expertise

Source: IBM internal assessment, based on Global Market View, 1/06, at constant currency; Note: Not to scale; SW includes embedded SW and Factory SW

Summa	ary
	Extend server lead
	Lead in storage
	Exploit infrastructure solutions opportunity
	Expand technology collaboration opportunity
	26

#### **Panel discussion**

#### Collaboration and global integration

**Rod Adkins** 

[GRAPHIC] Vice President Development

Systems & Technology Group, IBM

Adalio Sanchez

[GRAPHIC] General Manager

Technology Collaboration Solutions, IBM

Reena Malangone

[GRAPHIC] Director, India Systems & Technology Lab

Systems & Technology Group, IBM

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### **IBM Global Briefing**

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Financial Model		
Mark Loughridge		
Senior Vice President and Chief Financial Officer		
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# **Strength of the Portfolio**

#### 2005 Segment Revenue and Pre-Tax Profit

Revenue Mix	Pre-tax Income Mix

[CHART] [CHART]

Balanced portfolio of Hardware, Software and Services

Excludes 2Q restructuring charges and PCs

Reclassified for 2006 segmentation changes

#### Our Model is to Grow Services with or Better than Industry

·
Pre-tax Income Mix (2005)
[CHART]
Services 6-8% Revenue Growth
Aligned around infrastructure and professional services
Deliver unique solution offerings leveraging the full breadth of IBM
Capture the high-growth Business Transformation market
Scale high volume services through SMB
Leverage global presence and delivery capability
Excludes 2Q restructuring charges and PCs
Reclassified for 2006 segmentation changes

# Our Model is to Grow Strategic Middleware Double-digits

Pre-tax Income Mix (2005)
[CHART]
Software 6-9% Revenue Growth
Improving mix towards high growth software
Lead the market in Service-Oriented Architecture (SOA)
Capitalize on Information on Demand
Extend Software Management capabilities / solutions
Excludes 2Q restructuring charges and PCs
Reclassified for 2006 segmentation changes

# **Our Model is to Gain Systems Share**

Pre-tax Income Mix (2005)
[CHART]
Hardware 6-7% Revenue Growth
Server market share has grown 9.5 points since 2000 (Source: IDC)
Leveraging assets to drive Technology Collaboration Solutions
Exploit infrastructure solutions
Capture strategic value through virtualization across all platforms
Excludes 2Q restructuring charges and PCs
Reclassified for 2006 segmentation changes

### IBM s Portfolio is Balanced between Services, Software and Hardware

Pre-tax Income Mix (2005)
[CHART]
IBM
transformed itself by divesting commodity businesses and investing in higher value solutions
has a strategically balanced portfolio of hardware, software, and services
integrates to create unique value for clients
delivers strong earnings growth and cash generation
Excludes 2Q restructuring charges and PCs  Reclassified for 2006 segmentation changes
9

[LOGO]

**Financial Model** 

# **IBM Investment Cycle**

[CHART]

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Our Long-term Business Object	ives
-------------------------------	------

 $\label{eq:continuous} \textbf{Drive revenue growth through new markets, new offerings and new products both developed and acquired$ 

Focus on productivity to improve margin

Deploy cash to fund growth and provide shareholder returns via dividends / buybacks

Deliver 10-12% Earnings per Share Growth over the Long-term

We Have Achieved Stron	g Double-digit	<b>Earnings Per</b>	<b>Share Growth</b>	Over the Past	t Two Years

[CHART]

\* Excludes Special Actions

#### **IBM Has Maintained Consistently High Cash Flow**

[CHART]

\*\* 1999 not restated for stock-based compensation

<sup>\*</sup> Management View of Cash = Net cash from operating activities (continuing operations) excluding global financing receivables and net capital expenditures

IBM Has Maintained Consistently High Cash Flow
Even During Difficult Business Cycles

\* Management View of Cash = Net cash from operating activities (continuing operations) excluding global financing receivables and net capital expenditures

\*\* 1999 not restated for stock-based compensation

Source IT Industry: IBM Internal Assessment, based on Global Market View

### IBM s Strong Cash Generation Supports our Dividend Strategy and...

**IBM Dividend Per Share** 

[CHART]

...Share Repurchase Reduces Shares Outstanding and Contributes to EPS Growth

**IBM Share Repurchase History** 

[CHART]

Leverag	ging Our Global Infrastructure
	500,000 customers at 7 million locations across 170 countries
	37,000 sales resource
	90,000 business partners
	59 major global delivery centers
	2,000 I/T architects
	39 product development laboratories in 12 countries

## We Continue to Show Progress in Key Growth Initiatives

**Emerging Countries** 

China

IndiaFY05Russia\$4BBrazil+14% YTY

**Business Performance Transformation** 

**Business Transformation** 

Strategy & ChangeFY05Engineering & Technology\$4BBus Perf Mgmt Software+28% YTY

**New Markets** 

Retail on Demand
Sensors & Actuators
Info Based Medicine

FY05

~\$1B

>100% YTY

Note: Year-to-Year growth @ CC excludes PCs

### which Combined with Acquisitions Contributed over \$9B of Revenue, up \$3.5B Year-to-Year

**Emerging Countries** 

China

IndiaFY05Russia\$4BBrazil+14% YTY

**New Markets** 

Retail on Demand
Sensors & Actuators
Info Based Medicine

FY05
~\$1B
>100% YTY

**Business Performance Transformation** 

**Business Transformation** 

Strategy & ChangeFY05Engineering & Technology\$4BBus Perf Mgmt Software+28% YTY

Acquisitions

**Business Integration** 

Web-Enabled Software
Business Transformation
Application on Demand

FY05

\$1B

+1 pt

Note: Year-to-Year growth @ CC excludes PCs

Our Recent Acquisitions Have Common Strategic Characteristics
[LOGO]
Strategic Acquisition targets are
enabled by powerful cash generation
able to leverage IBM s global infrastructure
generally product-like
highly scalable
in growth areas
a form of new product development
21

## IBM s Strategic Acquisitions Deliver Profitable Growth

## Between 2002-2004 we completed 24 acquisitions priced below \$500M

Fit our strategic profile

## **Estimated Acquisition Revenue Growth**

[CHART]

## **Estimated Financial Performance:**

Revenue 5Yr CGR	>25%
IRR	>20%
Accretive	Year 2

**Estimated Acquisition PTI Margin** 

[CHART]

## Between 2002-2004 we completed 24 acquisitions priced below \$500M

Fit our strategic profile

## **Estimated Acquisition Revenue Growth**

[CHART]

## **Estimated Financial Performance:**

Revenue 5Yr CGR	>25%
IRR	>20%
Accretive	Year 2
Earnings excl intangibles	Year 1
Substantial PTI	
Improvement	1st 3 Years

**Estimated Acquisition PTI Margin** 

[CHART]

# We Have Proven Success Integrating Our Acquisitions into the Business

[LOGO]

Acquired June 2004

Purchase Price \$155M

5,500 resources

Globally leverage Business Process Outsourcing (BPO) in India

### 2005 Performance

Revenue	~ \$130M
YTY%	>60%
PTI %	~ 20%

[LOGO]

Acquired June 2004

Purchase Price \$155M

5,500 resources

Globally leverage Business Process Outsourcing (BPO) in India

### 2005 Performance

Revenue	~ \$130M
YTY%	>60%
PTI %	~ 20%

[LOGO]

Acquired June 2004

Purchase Price \$431M

To enhance IBM s breadth and depth in middleware required for on demand solutions

## 2005 Performance

Revenue	~ \$300M
YTY%	>25%
PTI %	>20%

[LOGO]

Acquired June 2004

Purchase Price \$155M

5,500 resources

Globally leverage Business Process Outsourcing (BPO) in India

### 2005 Performance

Revenue	~ \$130M
YTY%	>60%
PTI %	~ 20%

[LOGO]

Acquired June 2004

Purchase Price \$431M

To enhance IBM s breadth and depth in middleware required for on demand solutions

## 2005 Performance

Revenue	~ \$300M
YTY%	>25%
PTI %	>20%

[LOGO]

Acquired October 2002

Purchase Price \$125M

To enhance IBM s identity management security management software

## 2005 Performance

Revenue	~ \$110M
<i>YTY%</i> *	>10%
PTI%	>10%

<sup>\* 3-</sup>year CGR 47%

## Leveraging Global Capabilities and Cash to Deliver Growth and Returns to Shareholders

**Investing Globally for Organic Growth Research Development & Engineering** 

Improving Growth through Strategic Acquisitions

[CHART]

[CHART]

Shareholder Returns via Dividends and Share Repurchase

**Dividend Payment History** 

**Share Repurchase History** 

[CHART]

[CHART]

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Our Long-Term Business Objective	Our l	Long-Term	Business	<b>Objectives</b>
----------------------------------	-------	-----------	----------	-------------------

Focus on productivity to improve margin

Deploy cash to fund growth and provide shareholder returns via dividends / buybacks

Deliver 10-12% Earnings per Share Growth over the Long-term

# **IBM Global Briefing**

**Bangalore, India** [LOGO]

June 6 & 7, 2006

Non-GAAP Supplementary Materials June 7, 2006

#### Non-GAAP Supplementary Materials

In an effort to provide investors with additional information regarding the company's results as determined by generally accepted accounting principles (GAAP), the company also discussed the following non-GAAP information which management believes provides useful information to investors.

#### **Constant Currency**

Management refers to growth rates at constant currency or adjusting for currency so that the business results can be viewed without the impact of changing foreign currency exchange rates, thereby facilitating period-to-period comparisons of the Company's business performance. Generally, when the dollar either strengthens or weakens against other currencies, the growth at constant currency rates or adjusting for currency will be higher or lower than growth reported at actual exchange rates.

#### Non-GAAP Supplementary Materials

#### **Non-recurring Items/Special Actions**

Management has presented certain financial results excluding the effects of the following one-time items: (1) a 2Q 2005 gain on the sale of the company s PC business, (2) a 2Q 2005 gain related to a settlement agreement reached with Microsoft, (3) 2Q 2005 charges related to the company s restructuring initiatives, (4) a one-time 3Q 2005 tax charge for the repatriation of foreign earnings, (5) a 4Q 2005 one-time curtailment charge relating to changes to the company s U.S. defined benefit pension plans, (6) a one-time charge recorded in 3Q 2004 for the partial settlement of certain legal claims related to IBM s pension plan and (7) the operational performance of the company s divested PC business. Given the unique and non-recurring nature of these items, management believes that presenting certain financial information without these items is more representative of the company's operational performance and provides additional insight into, and clarifies the basis for, historical and/or future performance, which may be more useful for investors.

Additionally, the company has presented certain financial results excluding the effects of special actions in 1999, 2002 and 2005. Given the unique and non-recurring nature of these items (both gains and losses), management believes that presenting certain financial results without the effects of such actions is more representative of the company's operational performance and year-over-year dynamics.

#### Non-GAAP Supplementary Materials

#### **Divested PC Business**

On April 30, 2005, IBM sold its PC business. Management believes that it is important to investors to understand the financial results of the company adjusted for the impact of its divested PCD operations in order to show IBM s results on a comparable basis year-to-year, and to best present ongoing operational performance. Accordingly, management has presented certain financial results excluding the effects of the PC business.

Consistent with the company's management system, its reportable segments include transactions between segments that are intended to reflect an arm's-length transfer price and include intercompany profit. Management believes that a more appropriate measure of the financial impacts that the divestiture of the PC business has on IBM's consolidated financial results should exclude any revenues associated with internal sales and intercompany profits, which are eliminated in consolidation. Accordingly, the results of the PC business have been adjusted from the reported PC segment. The basis for these adjustments are to give effect to intercompany and certain allocated expenses and the adjusted results are intended to display the impact on the IBM consolidated results on a basis comparable to which the company operates post-PC divestiture which management believes is meaningful and useful to investors.

#### Non-GAAP Supplementary Materials

#### **Management View of Cash Flow**

Management includes a presentation of cash flows that excludes the effect of Global Financing Receivables and subtracts net capital investments from Net Cash from Operations. For a financing business, increasing receivables is the basis for growth. Receivables are viewed as an investment and an income-producing asset. Capital investments are necessary to grow and sustain the business. Therefore, management presents financing receivables as an investing activity, which currently has the effect of lowering cash from operations, and net capital investments as a reduction of Net cash from Operations. Management s view is that this presentation gives the investor the best perspective of cash available for new investment, in addition to our capital expenditures, or for distribution to shareholders.

Additionally, management has presented its view of cash flow excluding the effects of funding of its U.S. pension plans. Given the unique nature of such pension fundings and the complexity and volatility associated with the accounting and financial reporting for pension plans, management believes that presenting these financial items without such fundings is useful to investors in better understanding the company s business performance. The Company believes the magnitude of these impacts can affect investors understanding of the Company s overall business performance. Management further believes that investors understanding is enhanced when the year-to-year dynamics is rendered explicit in the discussion of the Company s financial results.

#### Non-GAAP Supplementary Materials

#### **Stock-based Compensation**

Additionally, certain financial results have been restated to reflect the company s adoption of expensing of stock-based compensation in 2005. However, given certain data limitations, selected financial results (gross margin, expense to revenue ratio and cash flows from operations) from 1995 2000 have been presented without the effects of equity compensation in those years.

#### **Estimated PTI for Acquisitions**

Management presents selected references of estimated pre-tax income (PTI) margin for acquired entities, with and with out amortization expense of acquired intangible assets. Management believes that presenting such results without the non-cash amortization expense of acquired intangible assets is more representative of the acquired entity's operational performance and IBM s return on its investment, which may be more useful for investors.

## Reconciliation of Gross Profit Margin (GPM) and Expense to Revenue Ratio (E:R), excluding Special Actions

	1999	2002	2004	2005
GPM, excluding effects of Special Actions	37.2%	36.6%	36.9%	40.1%
Effects of Special Actions	(0.2)			
GPM, as reported	37.0%	36.6%	36.9%	40.1%
E:R, excluding effects of Special Actions	26.4%	26.7%	25.5%	26.5%
Effects of Special Actions	(3.5)	2.7	0.4	0.2
E:R, as reported	22.9%	29.4%	25.9%	26.7%

The above serves to reconcile the Non-GAAP financial information on Slides 5 and 10 of Mark Loughridge  $\,s\,$  The IBM Model Presentation. See Slide 3 of this presentation for additional information on the use of these non-GAAP financial measures.

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## Reconciliation of 2005 Segment Revenue and Pre-Tax Income Mix, excluding Special Actions and PC s

	Hardware	C	C - 64
	& Financing	Services	Software
Revenue			
2005 Segment Revenue Mix, excluding PC s	53%	27%	20%
Effects of PC Revenue	(1)	2	(1)
2005 Segment Revenue Mix	52%	29%	19%
Pre-tax Income Mix			
2005 Segment Pre-tax Income Mix, excluding Special Actions			
and PC s	35%	28%	37%
Effects of PC s and Special Actions	(5)	1	5
2005 Segment Pre-Tax Income Mix	30%	29%	42%

The above serves to reconcile the Non-GAAP financial information on Slide 11 of Mark Loughridge s The IBM Model Presentation, Slides 5 through 9 of Mark Loughridge s Financial Model Presentation, Slide 5 of Bill Zeitler s IBM Systems and Technology Presentation, Slide 5 of Steve Mills IBM Software 2006 Update, Slides 5 and 6 of Mike Daniels Global Technology Services Presentation and Slide 4 of Ginny Rometti s Global Business Services Presentation . See Slides 3 and 4 of this presentation for additional information on the use of these non-GAAP financial measures.

## Reconciliation of Earnings Per Share (EPS), excluding Special Actions

	2004	2005
EPS from Continuing Operations, excluding effects of Special Actions	\$ 4.50 \$	5.32
Effects of Special Actions	(0.11)	(0.40)
EPS from Continuing Operations, as reported	\$ 4.39 \$	4.91*
EPS Growth, excluding effects of Special Actions	20%	18%
Effects of Special Actions	(3)	(6)
EPS Growth, as reported	17%	12%

<sup>\*</sup> May not add due to rounding

The above serves to reconcile the Non-GAAP financial information on Slide 13 of Mark Loughridge  $\,s\,$  Financial Model  $\,$  Presentation. See Slide 3 of this presentation for additional information on the use of these non-GAAP financial measures.

## Reconciliation of Management View of Cash Flow

\$ in Billions	19	999*	2000	2001	2002	2003	2004	2005
Management View of Cash Flow, excluding U.S.								
Pension Funding	\$	5.9 \$	6.7 \$	6.8 \$	8.0 \$	8.7 \$	9.8 \$	11.3
Plus: U.S. Pension Funding					(2.1)		<b>(0.7)</b>	(1.7)
Management View of Cash Flow		5.9	6.7	6.8	5.9	8.7	9.1	9.6
<b>Plus:</b> Global Financing Receivables		<b>(1.7)</b>	(2.5)	2.0	3.3	1.9	2.5	1.8
<b>Less:</b> Capital Expenditures, net		<b>(4.8)</b>	(4.3)	(4.9)	(4.6)	(3.9)	(3.7)	(3.5)
Net Cash from Operations, as reported	\$	9.0 \$	8.6 \$	13.7 \$	13.8 \$	14.5 \$	15.3 \$	14.9

<sup>\*</sup> Does not include effects of equity compensation expensing. See Slide 6 of this presentation for additional information.

May not add due to rounding

The above serves to reconcile the Non-GAAP financial information on Slides 14 and 15 of Mark Loughridge s Financial Model Presentation. See Slides 5 and 6 of this presentation for additional information on the use of these non-GAAP financial measures.

Reconciliation of Revenue	e, Revenue Growth and	Pre-Tax Margin in	Emerging Counti	ies, excluding PCs
	and at Cons	tant Currency (CC)		

[CHART]

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The above serves to reconcile the Non-GAAP financial information on Slides 19 and 20 of Mark Loughridge Financial Model Presentation as well as select remarks made during such presentation. See Slides 2 and 4 of this presentation for additional information on the use of these non-GAAP financial measures.

Reconciliation of Revenue Growth, excluding PCs and at Constant Currency (CC)
[CHART]
[CHART]

The above serves to reconcile Non-GAAP financial remarks made during Mark Loughridge s Financial Model Presentation. See Slides 2 and 4 of this presentation for additional information on the use of these non-GAAP financial measures.